

Re: Error 0x800A0046 after upgrade from W2K to XP

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-08/msg01236.html>

- *From:* "NewScience" <newsience83@xxxxxxxxxxxxxxxx>
 - *Date:* Mon, 14 Aug 2006 15:11:45 -0400
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Check the activex control at:

C:\WINXP\Downloaded Program Files\MUWebControl Class

"Greg R." <GregR@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:AE6B7BC4-E858-48B7-B7DE-AC7BB7548EF5@xxxxxxxxxxxxxxxx

I have upgraded 3 identical PCs from W2k Pro to XP Pro. Two of the machines had Microsoft update installed while the third was still using windows update. The machine that had windows update is working great. The other two that had microsoft update now errors with 0x800A0046. These two machines, after they were upgraded to XP, would go to the Windows update site even if you clicked on microsoft update. If you clicked on the link to upgrade to MS update the 'start now', and 'continue' would appear but I do not get anything to accept the active x control. The first time I did appear to work normal and said I needed to upgrade some component and downloaded and installed Windows installer and KB898461. After that MS or windows update does not work. I've tried every KB article with this error from Userdata persistence to DCOM settings, policies, groups, resetting the security descriptor but nothing has worked. It seems like some active X control is bugged. Is there anyway to uninstall the active x portion of windows/ms update and be reprompted to install the control? Again, it seems very strange it is only happening on machines that had microsoft update installed and then upgraded to XP.