

# Re: Genuine Windows ActiveX NOT Listed as Add-On

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-08/msg00281.html>

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  - *Date:* Thu, 27 Jul 2006 08:17:43 -0500
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Locate the file:

C:\Documents and Settings\All Users\Application Data\Windows Genuine Advantage\data\data.dat

and delete it. Reboot, send your browser to <http://www.microsoft.com/genuine/> and click "Validate Windows".

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Carey Frisch  
Microsoft MVP  
Windows - Shell/User

Enjoy all the benefits of genuine Microsoft software:  
<http://www.microsoft.com/genuine/default.mspx>

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"Pete Beach" wrote:

| In the past month my Windows Update has stopped working. I get the dreaded:

| Validation Incomplete: Unable to Perform Validation[0x80080299]

| Both of the following hotfixes/updates are reported as successfully installed when I review my update history in Windows Update:

| Windows Genuine Advantage Validation Tool (KB892130)

| Windows Genuine Advantage Notification (KB905474)

| However, when I go to Tools/Manage Add-ons, the Windows Genuine Validation Tool is not listed AT ALL. I know it has to be there and enabled from all the posts I've read. (Plus, it's there on my three other computers that are updating fine.) I've gone to the Windows Genuine Validation site and the ActiveX bar does not appear. So I use the alternate method and get "Validation Not Completed: ActiveX Error". When I use the diagnostics,

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| everything passes (active scripting, activex enabled) until it gets to  
| Microsoft ActiveX controls loading and it stays stuck on "checking" forever  
| and goes no further. I have checked my security settings, uninstalled my  
| Zone Alarm firewall/antivirus/antispyware, tried to register  
| LegitCheckControl.dll manually with regsrv32 (it says it succeeds), deleted  
| my temp internet files, and on and on and on.....

| It is obvious to me that the problem is that the LegitCheckControl.dll is  
| not properly being registered with IE6 to communicate with the validation  
| servers. What to do??? I'm at wit's end.

| Something I find strange is that there is no Windows Genuine Advantage  
| folder under \Documents and Settings\All Users\Application Data.

| Any answers for this poor tired soul? Thanks.

| Pete

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