

Re: SBS 2003 – Error 0x80072EFD

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-06/msg01602.html>

- *From:* muaddib32 <muaddib32@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 28 Jun 2006 22:24:01 -0700
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Thanks for the assistance. I had already read all of these articles but actually hadn't tried two of the suggestions in the third article: "You receive an "Error 0x80072EE2" error message, an "Error 0x80072EFD" error message, or an "Error 0x80072f76" error message if you try to use the Microsoft Windows Update Web site or the Microsoft Update Web site <http://support.microsoft.com/?kbid=836941>

After modifying the hosts file and "Remov(ing) the proxy server entry from the WinHTTP proxy configuration" the updates work. It occurs to me now that I don't think I ever actually rebooted after uninstalling ISA 2004. Clearly this was the issue. Thanks for your providing the links.

Regards
Ben

"Unk" wrote:

On Wed, 28 Jun 2006 21:21:02 -0700, muaddib32 <muaddib32@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

I have a newly installed SBS 2003. Windows update now does not work, error 0x80072EFD. Updates did work when the server was first configured three days ago (I have confirmed this by looking at updates in Add/Remove programs).

However I have installed and subsequently removed ISA 2004 since then (due to conflict with the AV. I will reinstall when I have worked out how to get them to work together)

I have checked:
– network adapters and dns settings are normal. Other websites (including SSL) can be browsed from the server, no problem

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- I have added the update websites to the trusted sites in IE
- I have checked the connection settings to ensure they are not still looking for the ISA proxy server (and they're not)
- hardware firewall is correctly configured. However, Windows Update doesn't even work if the firewall is disabled
- AV. I have uninstalled (and reinstalled) this but this made no difference
- I have rerun the CECEIW to reconfigure the RRAS firewall

Any suggestions would be most welcome.

Regards,
Ben

Error: 80072EFD = ERROR_INTERNET_CANNOT_CONNECT
Translation: Cannot connect to the Internet server

Are you behind a proxy server?

When accessing the Windows Update site, you receive the 0x80072EFD error

<http://www.fermu.com/content/view/141/37/lang.us/>

<http://v5.windowsupdate.microsoft.com/v5consumer/showarticle.aspx?articleid=16&ln=en>

When accessing the Update site, you receive the 0x80072EE2 or 0x80072EFD error.

<http://update.microsoft.com/windowsupdate/v6/showarticle.aspx?articleid=32&ln=en&IsMu=False>

You receive an "Error 0x80072EE2" error message, an "Error 0x80072EFD" error message, or an "Error 0x80072f76" error message if you try to use the Microsoft Windows Update Web site or the Microsoft Update Web site <http://support.microsoft.com/?kbid=836941>

Finding a solution for the 0x80072EFD error

<http://www.updatexp.com/0x80072efd.html>

See also:

When searching for available updates on the Windows Update site, you receive the 0x8024502d error.

<http://v5.windowsupdate.microsoft.com/v5consumer/showarticle.aspx?articleid=26&ln=en>

When searching for available updates on the Update site, you receive the 0x8024502d error – WinXP.

<http://update.microsoft.com/windowsupdate/v6/showarticle.aspx?articleid=26&ln=en&IsMu=False>

What causes Error 0x8024502d

<http://www.updatexp.com/0x8024502d.html>