

# Re: KB911280 update problem

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-06/msg01395.html>

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- *From:* "wanlorn" <[roxanedery@xxxxxxxxxx](mailto:roxanedery@xxxxxxxxxx)>
  - *Date:* 22 Jun 2006 08:50:59 -0700
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<http://support.microsoft.com/kb/911280/en-us>

If you must use dial-up scripting or terminal window features, do not install security update 911280 (MS06-025) until the revised version is available.

Melelina a écrit :

You simply have to wait. Microsoft has acknowledged and confirmed the problem and has reissued an updated MS06-025 Bulletin yesterday which discusses this. <http://support.microsoft.com/kb/911280>

Microsoft is working on an amended patch which will address this issue. Microsoft advises anyone affected by this to not install the patch and to wait for the new version (likely next month). There are exploits out involving the vulnerability that this patch fixed so be careful.

I am affected but only for my backup Road Runner dialup access. I only need dialup when traveling or when Road Runner Cable goes down temporarily. Road Runner dial access uses an ancient script for authentication similar to what Compuserve uses. That script is broken by the patch.

I too called Microsoft support and was misdirected twice to the home safety department with a case number indicating I had a virus. I waited on hold both times for over an hour and finally gave up. The third time I called I demanded to speak to the XP Pro department. I got a nice tech after a 35 minute wait (I think Microsoft needs to hire more techs). However, he told me that he could put me in contact with the Microsoft Development team until he could write up a bug report. He said he could not write a bug report unless I could supply him with the script that is broken by this patch so that he could examine the code. I told him I was a customer of Road Runner not an employee and that I had no access to the script or authorization to send it to him. I explained that I had earlier called Road Runner National Help Desk and informed them of the problem and they were taken by complete surprise but thanked me and said they would immediately look into it and

Re: KB911280 update problem

inform RR corporate.

I also told this XP Pro tech that Microsoft had repeatedly asked all affected customers to call it and report the problem. I directed him to the Microsoft TechNet bulletin (he had never heard of the TechNet site!) and also to Steven Toulouse's blog of June 17 where he discusses the problem and requests that all affected Microsoft customers call in and get a case number and report the problem. Scroll down to "Checking in on This Month's Release".

<http://blogs.technet.com/msrc/default.aspx>

This XP Pro tech could not navigate to the blog! I was stunned. He kept telling me that I could NOT report this. I was SO FRUSTRATED. Steven Toulouse had turned off comments in his blog or I would have given Microsoft a piece of my mind. It should not be so extremely difficult to report patch problems!!

"paulh" <paulh@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:B7A22BB0-A045-418C-B19D-D517603F6A33@xxxxxxxxxxxxxxxxxxxx>

"MzM" wrote:

After installing XP Security Update KB911280 (to resolve a "remote code execution security issue ... in the Routing and Remote Access service ") and rebooting, the computer was unable to connect to the Internet. The connection process would simply halt at the initiation of the logon script (cis.scp) for Compuserve, refusing to run the script.

The question: Is there a setting somewhere that will allow the Network Connection login script to run as it should after installation of this update?

It is definately KB911280 causing the problem. (I had to roll back after installation of all updates and then install each separately to determine the cause.) KB911280 is not now installed, of course. (Else I wouldn't be here.

Re: KB911280 update problem

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I'm running XP Pro with SP2 and all other security updates and have no other problems to report regarding updates outside of this.

Thanks,

MzM

I have the EXACT same problem.

After installing the patch, my modem in xp can not dial the cis.scr script for compuserve log on. It is EXACTLY as MZM says, and it is not compuserve software problem.

I called the

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all Microsoft for free support, (1-(866) PC-SAFETY if you are in the USA),

and reference case number SOX060615700008.

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number but support said that they do not allow phone help for this issue and

directed me to the ms update site to install MORE updates, when it was an update that caused the problem in the first place?

What is the solution?