

Re: Windows Update Problems

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-06/msg01325.html>

- *From:* MowGreen <mowgreen@xxxxxxxxxxxxxx>
 - *Date:* Wed, 21 Jun 2006 21:09:33 -0700
-

I cannot use add/remove to uninstall problematic updates as I am using Windows Me.

The updates ARE listed in ARP in Win ME. Check it again.

I don't think that it is a Registry problem as I have checked registry using Scanreg and am told that no errors found.

Did you attempt RESTORING the registry to a known, good copy ?
Checking the registry does not restore a known good.

What is the installed antivirus software?

MowGreen [MVP 2003-2006]

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-343- FDNY
Never Forgotten
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ASP wrote:

Have tried method set out in "<http://support.microsoft.com/kb/274092>. Having removed wininit.ini file could run restore but restore operation failed.

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The problem seems to be with "System Files" – see original posting.

Any other suggestions gratefully received.

Re: Windows Update Problems

"MowGreen" wrote:

See if this MSKB article provides a resolution to the System Restore issue :

Error Message: System Restore Cannot Run Until You Restart the Computer
<http://support.microsoft.com/kb/274092>

If you utilized System Restore, the previously installed updates are no longer present and need to be reinstalled.
Strongly suggest you use Add/Remove Programs to uninstall problematic updates instead of SR.

If the above MSKB provides no resolution to the System Restore issue, please read this one :

Error Message: System Restore Was Unable to Create a Restore Point
<http://support.microsoft.com/kb/303354>

Both articles recommend running the registry checker.
Method 3 in the second article provides a means for renaming the restore directory so that it can be rebuilt automatically by Win ME.

MowGreen [MVP 2003–2006]

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ASP wrote:

I am running Windows Me.

The latest Windows Update had 5 programs – kb918547,
kb917344, kb916281, kb917734, kb 918439.

When I downloaded all 5 and sought to install one failed viz:
kb918547.

On rebooting/start up of computer I now get the following
message

"Windows is bypassing your startup files

Please wait while setup updates your configuration files
This may take a few minutes.....

File not found. Windows could not upgrade one or more
system files before restarting"

Re: Windows Update Problems

When I went back to Windows Update and try to download and install kb918547 again it again fails to install.

It also shows the other 4 programs as critical updates even though they were successfully downloaded and installed (confirmed on installation history)

What do I need to do to fix this problem? I have tried the web & Microsoft pages but cannot find the solution.

I did manage to run system restore once but the restore did not work. I now cannot access system restore – when I try it says that I need to reboot but after reboot and passing problem described above system restore gives the same message ie: need to reboot.

Many thanks