

Re: Error number: 0x8024402C

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-05/msg00496.html>

- *From:* "Robin Walker" <rdhw@xxxxxxxx>
 - *Date:* Wed, 10 May 2006 14:20:25 +0100
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Kristi <Kristi@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

When I visit the Microsoft Update Site, I keep getting the error code 0x8024402C. I have followed all the steps listed to resolve this issue, but nothing is working. I have to manually search for and install any updates.

The code 8024402C means:

"Winhttp SendRequest/ReceiveResponse failed with 0x2ee7 error. Either the proxy server or target server name can not be resolved. Corresponding to ERROR_WINHTTP_NAME_NOT_RESOLVED. Stop/Restart service or reboot the machine if you see this error frequently."

So I suggest that you should check your web proxy settings in control panel Internet Options, and the in the command "proxycfg". Open a command window and type the command:

```
proxycfg -?
```

for more information. If this is a PC at a workplace, you should check with your IT department whether they have any required proxy settings to be configured to enable Microsoft Update.

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Robin Walker [MVP Networking]
rdhw@xxxxxxxx

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