

Re: flash player cannot be updated

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-05/msg00494.html>

- *From:* DrDoom <DrDoom@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 10 May 2006 05:21:01 -0700
-

I cleared out Flash.ocx when I first read the workaround. Manual install of KB193433 failed.

Then I completely uninstalled Flash, went to Adobe web site, and installed the latest version. Manual install of KB193433 still failed.

Then I used Internet Explorer, settings, View Objects, Flash – and hit update.

The result is that I have Flash8b.ocx in the Macromed Flash directory, and manual install of KB193433 continues to tell me I have the wrong version.

During all this I have rebooted almost ad nauseam in case the Registry is wrong. I am now going to use Registry Mechanic to check my registry – then I think I will forget the issue.

Thanks to all for contributing help.

"eBatch" wrote:

From what I can tell, the source of this issue (assuming one is already running a version of Flash later than 6.0.79) is two-fold.

Firstly, when a later Flash version has been installed, the old Flash.ocx file has not been deleted. This is apparent with later versions which don't use a file named flash.ocx. For example, I have v8.0.24.0 and the file is named Flash8a.ocx.

Then, Windows Update detects the old flash.ocx file and attempts to install the fix. At that point, it seems to realise that there is, in fact, a later version installed and the update fails.

The real solution (for Windows Update) is for Microsoft to detect the correct version that is currently installed.

The simple workaround is to delete flash.ocx (or just rename it if you wish to be cautious).

"DrDoom" wrote:

Thanks for your information.

The manual application of the update refuses to work, even though I do have

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Flash 8.0.24.0.

However, windows update now believes I do not need to install any more updates, so I guess everything is OK.

But I am still left with some doubts because I haven't seen a 'successful' install of the KB193433 update.

"TaurArian [MS-MVP]" wrote:

Michael posted:

<snip> I managed to get it sorted by manually updating it.

Internet Explorer --> Internet Options

Settings

View Objects

Right Click the Shockwave Flash Object and choose Update.

This should update it to version 8.0.24.0. I then done a Windows Update and the Flash Update was no longer showing up. <snip>

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TaurArian [MS-MVP] 2005-2006
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<http://www.dts-l.org/goodpost.htm>

"Need more help?"

<http://support.microsoft.com/?scid=ph:en-us:6527>

"DrDoom" <DrDoom@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

<news:3BF1543D-BC0F-4DEB-8B86-307F8C15CB13@xxxxxxxxxxxxxxxxxxxx>

| The WORKAROUND does not work either.

| I uninstalled Flash, then installed the latest version

| (C:\WINDOWS\system32\Macromed\Flash\Flash8b.ocx

dated 31/3/2006). I rebooted.

| The KB913433 update still says I have the wrong version of

Flash for the

| update.

|

| "Carey Frisch [MVP]" wrote:

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| > Visit : <http://support.microsoft.com/kb/913433>

| > and follow the instructions for a WORKAROUND.

| >

| > --

| > Carey Frisch

| > Microsoft MVP

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|> Windows – Shell/User
|> Microsoft Community Newsgroups
|> <news://msnews.microsoft.com/>
|>
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>

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|> "Saber_75" wrote:
|>
|> | why wont my Flash Player download [KB913433] i have
|> tryed several
|> times
|> | and the error page popsup
|>
|>