

## Re: Unable to install KB905474

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-04/msg01625.html>

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- *From:* HAN <[HAN@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:HAN@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 26 Apr 2006 19:23:01 -0700
- 

Just wanted to give an update to my WGA Notification issue. I followed Robin Walker's advice and changed the permissions on 2 registry keys. Problem solved. (Hooray!!!) I did not need to disable my AV for the update to run.

"Alias" wrote:

HAN wrote:

FWIW, in my case, the failure to install is not malware related. The machine is scrupulously clean. No rootkits, no nothing.

Did you do a clean up and defrag first? Did you create a system restore point just in case?

Antivirus being on or off is not involved.

Keep telling yourself that.

I know this because I have

performed the update installation on several PCs and they have the same AV on them as the one that failed. And the AV was not turned off on any of them.

You were lucky on those machines.

The WGA Notification tool IS the issue. When PCs can pass the WGADiag2.exe Genuine XP test but fail the installation of this new tool, it's the tool, not the PC. (FWIW, these Windows Update WGA tools are the only failed Windows Updates I have ever had.)

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Try again with your AV auto scan off and then get back to us.

Alias

"Alias" wrote:

adtilley whined:

If you looked back a page on this newsgroup you'd see that everyone is getting the same error message with this piece of junk. Don't ask for codes that have already been posted – just post a fix – AND STOP MS RELEASING RUBBISH THAT DOESN'T WORK.

Um, it worked on all three of my computers. I suspect your machine isn't clean; you didn't disable your anti virus auto scan before installing the update and/or you have beasties on your machine.

Alias

"TaurArian [MS-MVP]" wrote:

On the WU Website, select your history of updates – now click on failed update (red mark) and see if there is an error code.

If there is an error code, write it down and post back or in the alternative, do a search for the error code.

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TaurArian [MS-MVP]  
2005-2006

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<http://www.dts-l.org/goodpost.htm>

"Need more help?"

Re: Unable to install KB905474

<http://support.microsoft.com/?scid=ph:en-us:6527>

"Randy"

<Randy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:22C01DC5-F688-4E9B-9161-08463BD14FD1@xxxxxxxxxxxxxxxxxxxx](mailto:news:22C01DC5-F688-4E9B-9161-08463BD14FD1@xxxxxxxxxxxxxxxxxxxx)

| This "genuine" validation  
tool will not install. Error  
msg: "Updates were  
| unable to be successfully  
installed". Web site  
validation runs successfully.  
| Disabled anti-virus – same  
problem.