

0x80070005 Error

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-04/msg00583.html>

- *From:* Anthony (UK) <AnthonyUK@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 15 Apr 2006 03:33:01 -0700
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I can't get AU to work. On the updates page it downloads the "new" software 100%, but then shows that the page cannot be displayed message with error code 0x80070005. I've tried registering .dll files which is OK except for WUAUENG.DLL where I get a Failed message come up. Under Automatic Updates in the Services Dialog there is nothing showing. I am running XPSP1, as SP2 will not run properly on my PC. Everything fine until I uninstalled SP2. Downloaded new version of Windows Genuine Advantage Validation Tool and this seems OK, no errors reported.

Below is my WU Log for today.

```
2006-04-13 18:40:01+0100 852 5c0 Service Main starts
2006-04-13 18:40:01+0100 852 5c0 Using BatchFlushAge = 12736.
2006-04-13 18:40:01+0100 852 5c0 Using SamplingValue = 886.
2006-04-13 18:40:01+0100 852 5c0 Successfully loaded event namespace
dictionary.
2006-04-13 18:40:01+0100 852 5c0 Successfully loaded client event namespace
descriptor.
2006-04-13 18:40:01+0100 852 5c0 Successfully initialized local event
logger. Events will be logged at
C:\WINDOWS\SoftwareDistribution\ReportingEvents.log.
2006-04-13 18:40:01+0100 852 5c0 Successfully initialized NT event logger.
2006-04-13 18:40:01+0100 852 5c0 Successfully initialized event uploader 0.
2006-04-13 18:40:01+0100 852 5c0 Successfully initialized event uploader 1.
2006-04-13 18:40:02+0100 852 5c0 WU client with version 5.4.3790.2182
successfully initialized
2006-04-13 18:40:02+0100 852 5c0 Service status is now SERVICE_RUNNING
2006-04-13 18:40:47+0100 852 5c0 start delayed initialization of WU client
2006-04-13 18:40:52+0100 392 18c Trying to make out of proc datastore active
2006-04-13 18:40:53+0100 392 18c Out of proc datastore is now active
2006-04-13 18:40:53+0100 852 5c0 WU client failed to load persisted
download calls with error 0x80004002
2006-04-13 18:40:53+0100 852 5c0 Client Call Recorder finished delayed
initialization
2006-04-13 18:40:53+0100 852 5c0 DM: GetSession failed with 0x80004002.
2006-04-13 18:40:53+0100 852 5c0 Setting next AU detection timeout to
2006-04-13 17:40:53
```

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2006-04-13 18:40:53+0100 852 5c0 Failed to get session from datastore:
80004002
2006-04-13 18:40:53+0100 852 5c0 Failed to Unserialize from data store:
80004002
2006-04-13 18:40:53+0100 852 5c0 InitAUComponents Failed, will restart AU
in 30 mins: 80004002
2006-04-13 18:40:53+0100 852 5c0 AU Restart required....
2006-04-13 18:41:01+0100 852 358 Service received logon notification
2006-04-13 18:41:01+0100 852 5c0 AU received event of 3
2006-04-13 18:41:01+0100 852 5c0 Received an event which can not be
processed at this time
2006-04-13 18:42:10+0100 852 358 Service received connect notification
2006-04-13 18:42:11+0100 852 5c0 AU received event of 3
2006-04-13 18:42:11+0100 852 5c0 Received an event which can not be
processed at this time
2006-04-13 18:45:47+0100 392 18c Out of proc datastore is shutting down
2006-04-13 18:45:48+0100 392 18c Out of proc datastore is now inactive
2006-04-13 19:10:53+0100 852 5c0 AU received event of 1
2006-04-13 19:10:53+0100 852 5c0 Setting next AU detection timeout to
2006-04-13 18:10:53
2006-04-13 19:10:54+0100 2852 b28 Trying to make out of proc datastore active
2006-04-13 19:10:55+0100 2852 b28 Out of proc datastore is now active
2006-04-13 19:10:55+0100 852 5c0 Failed to get session from datastore:
80004002
2006-04-13 19:10:55+0100 852 5c0 Failed to Unserialize from data store:
80004002
2006-04-13 19:10:55+0100 852 5c0 AU Restart required....
2006-04-13 19:15:55+0100 2852 b28 Out of proc datastore is shutting down
2006-04-13 19:15:56+0100 2852 b28 Out of proc datastore is now inactive
2006-04-13 19:40:55+0100 852 5c0 AU received event of 1
2006-04-13 19:40:55+0100 852 5c0 Setting next AU detection timeout to
2006-04-13 18:40:55
2006-04-13 19:40:57+0100 2552 9fc Trying to make out of proc datastore active
2006-04-13 19:41:00+0100 2552 9fc Out of proc datastore is now active
2006-04-13 19:41:00+0100 852 5c0 Failed to get session from datastore:
80004002
2006-04-13 19:41:00+0100 852 5c0 Failed to Unserialize from data store:
80004002
2006-04-13 19:41:00+0100 852 5c0 AU Restart required....
2006-04-13 19:46:00+0100 2552 9fc Out of proc datastore is shutting down
2006-04-13 19:46:02+0100 2552 9fc Out of proc datastore is now inactive
2006-04-13 20:11:00+0100 852 5c0 AU received event of 1
2006-04-13 20:11:00+0100 852 5c0 Setting next AU detection timeout to
2006-04-13 19:11:00
2006-04-13 20:11:00+0100 1676 9a0 Trying to make out of proc datastore active
2006-04-13 20:11:01+0100 1676 9a0 Out of proc datastore is now active
2006-04-13 20:11:01+0100 852 5c0 Failed to get session from datastore:
80004002
2006-04-13 20:11:01+0100 852 5c0 Failed to Unserialize from data store:
80004002
2006-04-13 20:11:01+0100 852 5c0 AU Restart required....

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2006-04-13 20:16:01+0100 1676 9a0 Out of proc datastore is shutting down
2006-04-13 20:16:03+0100 1676 9a0 Out of proc datastore is now inactive
2006-04-13 20:41:01+0100 852 5c0 AU received event of 1
2006-04-13 20:41:01+0100 852 5c0 Setting next AU detection timeout to
2006-04-13 19:41:01
2006-04-13 20:41:03+0100 1196 26c Trying to make out of proc datastore active
2006-04-13 20:41:04+0100 1196 26c Out of proc datastore is now active
2006-04-13 20:41:04+0100 852 5c0 Failed to get session from datastore:
80004002
2006-04-13 20:41:04+0100 852 5c0 Failed to Unserialize from data store:
80004002
2006-04-13 20:41:04+0100 852 5c0 AU Restart required....
2006-04-13 20:42:27+0100 592 d10 OpenService failed with error 0x80070005
2006-04-13 20:42:27+0100 592 d10 WU client fail to create WU service with
error 0x80070005
2006-04-13 20:43:10+0100 3964 f74 OpenService failed with error 0x80070005
2006-04-13 20:43:10+0100 3964 f74 WU client fail to create WU service with
error 0x80070005
2006-04-13 20:46:04+0100 1196 26c Out of proc datastore is shutting down
2006-04-13 20:46:05+0100 1196 26c Out of proc datastore is now inactive
2006-04-13 20:56:58 760 c84 Misc ===== Logging initialized (build:
5.8.0.2469, tz: +0100) =====
2006-04-13 20:56:58 760 c84 Misc = Process: C:\Program Files\Internet
Explorer\IEXPLORE.EXE
2006-04-13 20:56:58 760 c84 Misc = Module: C:\WINDOWS\System32\wuapi.dll
2006-04-13 20:56:58 760 c84 COMAPI FATAL: Unable to connect to the service
(hr=80004002)
2006-04-13 20:56:58 760 c84 COMAPI WARNING: Unable to establish connection
to the service. (hr=80004002)
2006-04-13 20:57:02 760 c84 COMAPI FATAL: Unable to connect to the service
(hr=80004002)
2006-04-13 20:57:02 760 c84 COMAPI WARNING: Unable to establish connection
to the service. (hr=80004002)
2006-04-13 20:57:09 760 c84 Misc ===== Logging initialized (build:
5.8.0.2469, tz: +0100) =====
2006-04-13 20:57:09 760 c84 Misc = Process: C:\Program Files\Internet
Explorer\IEXPLORE.EXE
2006-04-13 20:57:09 760 c84 Misc = Module: C:\WINDOWS\System32\wuweb.dll
2006-04-13 20:57:09 760 c84 Setup ***** Setup: Checking whether
self-update is required *****
2006-04-13 20:57:09 760 c84 Setup * Inf file:
C:\WINDOWS\SoftwareDistribution\WebSetup\wusetup.inf
2006-04-13 20:57:09 760 c84 Setup Update required for
C:\WINDOWS\System32\cdm.dll: target version = 5.5.3790.2182, required version
= 5.8.0.2469
2006-04-13 20:57:09 760 c84 Setup Update required for
C:\WINDOWS\System32\iuengine.dll: target version = 5.4.3790.2182, required
version = 5.8.0.2469
2006-04-13 20:57:09 760 c84 Setup Update NOT required for
C:\WINDOWS\System32\wuapi.dll: target version = 5.8.0.2469, required version
= 5.8.0.2469

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2006-04-13 20:57:09 760 c84 Setup Update required for
C:\WINDOWS\System32\wuauclt.exe: target version = 5.4.3790.2182, required
version = 5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup Update NOT required for
C:\WINDOWS\System32\wuauclt1.exe: target version = 5.8.0.2469, required
version = 5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup Update required for
C:\WINDOWS\System32\wuauclt.cpl: target version = 5.4.3790.2182, required
version = 5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup Update required for
C:\WINDOWS\System32\wuaueng.dll: target version = 5.4.3790.2182, required
version = 5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup Update NOT required for
C:\WINDOWS\System32\wuaueng1.dll: target version = 5.8.0.2469, required
version = 5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup Update NOT required for
C:\WINDOWS\System32\wucltui.dll: target version = 5.8.0.2469, required
version = 5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup Update NOT required for
C:\WINDOWS\System32\wups.dll: target version = 5.8.0.2469, required version =
5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup Update NOT required for
C:\WINDOWS\System32\wups2.dll: target version = 5.8.0.2469, required version
= 5.8.0.2469

2006-04-13 20:57:09 760 c84 Setup * IsUpdateRequired = Yes

2006-04-13 20:57:18 760 b38 Setup *****

2006-04-13 20:57:18 760 b38 Setup ** START ** Setup: Downloading client CABs

2006-04-13 20:57:18 760 b38 Setup *****

2006-04-13 20:57:18 760 b38 Setup * Main CAB URL:
<http://download.windowsupdate.com/v6/windowsupdate/b/selfupdate/AU/x86/XP/en>

2006-04-13 20:57:18 760 b38 Setup * MUI CAB URL:
<http://download.windowsupdate.com/v6/windowsupdate/b/selfupdate/AU/x86/XP/mui>

2006-04-13 20:57:18 760 b38 Setup * Download directory:
C:\WINDOWS\SoftwareDistribution\WebSetup

2006-04-13 20:57:19 760 b38 Setup *****

2006-04-13 20:57:19 760 b38 Setup ** END ** Setup: Downloading client CABs

2006-04-13 20:57:19 760 b38 Setup *****

2006-04-13 20:57:19 760 b38 Setup *****

2006-04-13 20:57:19 760 b38 Setup ** START ** Setup: Installing client
binaries

2006-04-13 20:57:19 760 b38 Setup *****

2006-04-13 20:57:19 760 b38 Setup * Download directory:
C:\WINDOWS\SoftwareDistribution\WebSetup

2006-04-13 20:57:19 760 b38 Setup * Stop and start service: Yes

2006-04-13 20:57:19 760 b38 Setup FATAL: SelfUpdate: Failed to stop service
wuauclt, error = 0x80070005

2006-04-13 20:57:19 760 b38 Setup * WARNING: Exit code = 0x80070005

2006-04-13 20:57:19 760 b38 Setup *****

2006-04-13 20:57:19 760 b38 Setup ** END ** Setup: Installing client
binaries

2006-04-13 20:57:19 760 b38 Setup *****

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2006-04-13 20:57:19 760 b38 Setup FATAL: InstallUpdatedBinaries failed with error 0x80070005
2006-04-13 20:57:19 760 b38 WUWeb FATAL: InstallUpdatedBinaries failed with error:0x80070005
2006-04-13 20:57:19 760 b38 WUWeb FATAL: UpdateClientWorker failed: error 0x80070005
2006-04-13 21:11:04+0100 852 5c0 AU received event of 1
2006-04-13 21:11:04+0100 852 5c0 Setting next AU detection timeout to
2006-04-13 20:11:04
2006-04-13 21:11:05+0100 3896 f0c Trying to make out of proc datastore active
2006-04-13 21:11:06+0100 3896 f0c Out of proc datastore is now active
2006-04-13 21:11:06+0100 852 5c0 Failed to get session from datastore:
80004002
2006-04-13 21:11:06+0100 852 5c0 Failed to Unserialize from data store:
80004002
2006-04-13 21:11:06+0100 852 5c0 AU Restart required....

Any help appreciated.

Anthony

Never give up!

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