

Re: Solution for KB892130 installation issues (0x80070005 errors)

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-03/msg00052.html>

- *From:* "KenG" <KenG@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 1 Mar 2006 17:53:27 -0800
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Hello MrBill,

With regard to the difficulty accessing and "Security" tab, go to Tools>>Folder Options and select the "View" tab. In the list of "Advanced settings", at the very end, clear the check box next to "Use simple file sharing (Recommended)" and try again. If you can access the Security tab options, if you don't find the 3 groups of users mentioned, click "Add">>"Advanced" (the location should be the name of your PC)>>"Find Now". That will yield a list of all the potential user groups on your PC. just click to highlight each one you need (depress Ctrl to select multiple groups). Then click "OK". The selected groups will be added to those already displayed in the first security tab window. from there you should be able (only if logged on with administrator privileges) to select or deselect any of the permissions listed for each group. Stay away from the administrator and system settings unless they are not "Full Controll". Hope this helps.

"MrBill" wrote:

On Wed, 1 Mar 2006 07:55:36 -0600, "Maurice N ~ MVP" <maurice@xxxxxxx> wrote:

Hello Maurice,

I tried all three steps but nothing worked . . . could this be because I have an XP Home OS? Here's details:

Bill,

This is from the MS Windows Update Troubleshooter. In suggestion 2 below, substitute C:\WINDOWS\SoftwareDistribution or C:\WINNT\SoftwareDistribution

Make sure your C drive (or system drive) is not overly secured where it is read only, or the write access is very limited.
(Do you have any 3rd-party security programs running?)

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Suggestion 1:

This error can occur if you have mapped network drives configured and you don't have the correct permissions to access them. Try disconnecting all mapped network drives and then try accessing the Windows Update site and see if the installs still fail.

I did have 2 network drives mapped, although the mapping has been in place for a LONG time with no problems. I unmapped both drives but the update still failed.

Suggestion 2:

If you are using the NTFS file system on your hard drive(s) then try these steps.

I am using NTFS.

Check permissions on the C:\WUTemp folder (if you have more than one hard drive, check this folder on each drive).

1. Open Windows Explorer.
2. Navigate to the C:\WUTemp folder.
3. Right-click on the folder name and select Properties from the popup menu.
4. Click on the Security tab.
5. Set Full Control access for the following accounts:

Users
Power Users
Administrators

6. Click Apply, then OK.
7. Now try accessing the Windows Update site.

I went to the C:\WINDOWS\SoftwareDistribution folder, but found in #5 above that Users, Power Users, and Administrators were not part of the security tab. Possibly these are part of XP Pro? Note that all options were grayed out in this tab.

Suggestion 3:

1. Click on Start, Run and type "REGEDIT" (w/o the quotes). The Registry Editor will open.

WARNING

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Using Registry Editor incorrectly can cause serious problems that may require you to reinstall your operating system. Microsoft cannot guarantee that problems

resulting from the incorrect use of Registry Editor can be solved. Use Registry Editor at your own risk.

2. Navigate to the following key:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\WindowsUpdate

3. On the upper menu, click on Edit, and select Permissions from the drop-down list.

4. Give Administrator (And / Or System) Full Control and Read permissions by checking the allow boxes. NOTE: In certain instances these boxes are grayed out. Insure that all accounts have appropriate permissions.

5. Click Apply, then OK.

6. Close the Registry Editor.

7. If you had to make any changes, then try the Windows Update site and see if the error persists.

Both Administrator and System already had Full Control checked, although the boxes were grayed over the check mark. Just for the heck of it I backed up my registry, then gave Full Control to Creator Owner and User, but the update still failed – same error code. I restored my registry and am back where I started.

Please note that I went to the Windows Validation page and was told that my copy of XP was legitimate, so this should not be part of the problem. FWIW, I've bragged to others about how bullet-proof WinXP has been, but no longer! :(

Do you have any other ideas for this XP Home user?

– Bill

Bill(at)AA4M.Com

E-mail: Change "(at) to "@"