



Re: Since January 18th, no high-priority updates...

2. See

<http://castlecops.com/t106642-How To Fix Windows Update BITS Newly Edited.html>

What do you mean about the warranty?

Just what I said after that: You may in fact have a lemon on your hands (a faulty hard-drive), given all of your symptoms.

--

~Robear Dyer (PA Bear)

MS MVP-Windows (IE/OE, Shell/User, Security), Aumha.org VSOP, DTS-L.org

E. T. wrote:

Since I do not intend to install NIS 2006 again, I thought it does not matter if I will not run SymNRT, but I may as well do it now. I checked about what you say (time of the Automatic Updates) and changed it into a time that I arranged my p/c was open and I was following if any updates would arrive. Nothing happened. After the antivirus scans I did as above, I installed, updated and ran cwshredder and found nothing. Installed, updated and ran Ad-aware free version and found 13 tracking cookies and a Microgaming problem in the registry (dialer?). I had Ad-aware disinfect them all. I installed, updated and ran Spybot Search and destroy and found 23 cookies which it fixed. After all that, I ran my newly obtained Netscape 8 full antispywear scan and found one Trojan Downloader.Java.Ope which it erased. I'll do and all the rest I have of instructions about spyware. What do you mean about the warranty?

"PA Bear" wrote:

In the first 10 days I had  
NIS 2006 of the new p/c  
stopping ALL  
programs of it from  
functioning through  
successive security alerts.  
I uninstalled NIS 2006...

There's more to do to get rid of everything NIS 2006-related than just uninstalling it. At the very least, I would run SymNRT (<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2005033108162039>) and SymCLN (<http://service1.symantec.com/SUPPORT/tsgeninfo.nsf/docid/2005033108162039>).

Symantec NAV, NIS, NSW Removal

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<http://basconotw.mvps.org/SymRem.htm>

Thursday, 2 February 2006 Windows Update Agent Unable to Connect: Windows is unable to connect to the automatic updates service and therefore cannot download and install updates according to the set schedule.

At what time do you have Automatic Updates scheduled to check for updates, ET? Is the machine running and connected to the internet at this time?

How to configure and use Automatic Updates in Windows XP:

<http://support.microsoft.com/?kbid=306525>

How to schedule automatic updates in WinXP, Win2K and Win2K03

<http://support.microsoft.com/?kbid=327838>

Given your other symptoms, I'd most definitely run a thorough check for hijackware. See my previous reply.

Oh, and keep your warranty handy. You just might have a lemon on your hands.

--

E. T. wrote:

I found this extract in my p/c's error log:

Thursday, 2 February 2006 Windows Update Agent Unable to Connect: Windows is unable to connect to the automatic updates service and therefore cannot download and install updates according to the set schedule. Windows will continue to try to establish a connection.  
Friday, 10 February 2006 Windows Update Agent Unable to Connect: Windows is unable to connect to the automatic updates service and therefore cannot download and install

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updates according to the set schedule. Windows will continue to try to establish a connection.

As per the yellow instructions:

I achieved to finish Panda scan with IE, it found just 45 cookies (spywear) which I erased manually, scanned again and was found clean.

When I tried to do Kaspersky scan my Windows denied access to their active x control, cause they were "unknown" to them. Did not insist.

I tried Symantec's scan but could only finish security check (I downloaded Netscape 8 for this) and was found safe.

With IE it's impossible to achieve any Symantec's scan, it downloads for ever the program and viruses definitions, or starts scanning and stops for ever somewhere in the beginning of it.

This was routine with my previous p/c also. Symantec does not support virus check with Firefox (which is a bit safer browser than IE), and Netscape is compatible only with their security scan. I tried a million times to scan with Trend Micro, through IE and Firefox, I had this error log:

Sunday, 12 February 2006 Application

Error Faulting application  
firefox.exe, version 1.8.20060.11112,  
faulting module firefox.exe,  
version  
1.8.20060.11112, fault address 0x002af689.

Sunday, 12 February 2006 Application

Error Faulting application  
getmac.exe, version 0.0.0.0, faulting module  
getmac.exe, version  
0.0.0.0, fault address 0x00001aad.

Sunday, 12 February 2006 DrWatson The

application, C:\Documents and  
Settings\expert\housecall\get Mac.exe,  
generated an application  
error The error occurred on 02/12/2006 @  
10:06:59.765 The exception  
generated was c0000005 at address  
00401AAD (getMac)

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Sunday, 12 February 2006 Application  
Error Faulting application  
getmac.exe, version 0.0.0.0, faulting module  
getmac.exe, version  
0.0.0.0, fault address 0x00001aad.

Sunday, 12 February 2006 Application  
Error Fault bucket 266101529.

Sunday, 12 February 2006 DrWatson The  
application, C:\Documents and  
Settings\expert\housecall\get Mac.exe,  
generated an application  
error The error occurred on 02/12/2006 @  
10:11:49.421 The exception  
generated was c0000005 at address  
00401AAD (getMac)

Sunday, 12 February 2006 Application  
Error Faulting application  
getmac.exe, version 0.0.0.0, faulting module  
getmac.exe, version  
0.0.0.0, fault address 0x00001aad.

Sunday, 12 February 2006 Application  
Error Fault bucket 266101529.

Sunday, 12 February 2006 DrWatson The  
application, C:\Documents and  
Settings\expert\housecall\get Mac.exe,  
generated an application  
error The error occurred on 02/12/2006 @  
10:24:15.281 The exception  
generated was c0000005 at address  
00401AAD (getMac)

Sunday, 12 February 2006 Application  
Error Faulting application  
getmac.exe, version 0.0.0.0, faulting module  
getmac.exe, version  
0.0.0.0, fault address 0x00001aad.

Sunday, 12 February 2006 Application  
Error Fault bucket 266101529.

Sunday, 12 February 2006 DrWatson The  
application, C:\Documents and  
Settings\expert\housecall\get Mac.exe,  
generated an application  
error The error occurred on 02/12/2006 @  
10:38:43.953 The exception  
generated was c0000005 at address  
00401AAD (getMac)

Sunday, 12 February 2006 Application  
Error Faulting application  
getmac.exe, version 0.0.0.0, faulting module  
getmac.exe, version  
0.0.0.0, fault address 0x00001aad.

Sunday, 12 February 2006 DrWatson The

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application, C:\Documents and Settings\expert\housecall\get Mac.exe, generated an application error The error occurred on 02/12/2006 @ 20:23:45.140 The exception generated was c0000005 at address 00401AAD (getMac)

...and a serious error report of Windows:

Sunday, 12 February 2006 System Error  
Error code 10000d1, parameter1  
00000018, parameter2 00000002,  
parameter3 00000000, parameter4  
f7d08393.

A short blackout and the announcement "Windows just recovered from a serious system error..., please inform Microsoft about this..." which I did and saw a screen saying "unfortunately we do not know the reason of this problem, we investigate..., please contact your p/c's vendor etc... etc."

A similar event happened when I had the NIS 2006 successive security alerts problem (EACH AND EVERY program of my system was stopped by them, dial-up, IE, LiveUpdate, NIS full scan, could not do anything practically than restore, was happy to discover at least this as didn't know it existed). Now my p/c works again as if anything happened.

The situation that led to my previous p/c's crash and is continuing with the new one is: someone puts trojans in my system and then doesn't let me to scan for to detect or remove them, prevents me from doing anything useful (to work for money, to visit places that I could inform about it or find solutions), corrupts my system's parts as cd-rom driver, printer and fdd (the ones of previous system were totally out of order a year before the crash), so that I could not install any security systems from a cd-rom,

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or save logs for to send  
them somewhere from  
outside, etc etc.

If I try to scan or erase their trojans as on  
January with the first  
event, or now, they show up their strength  
with a temporarily black  
out, so that I'll be afraid they'll ruin the new  
p/c too if I try to  
erase their malicious programs.

I'm not rich, the second p/c I owe it and will  
take a couple of years  
for to pay it off.

Now I managed to finish Trend Micro scan  
with Netscape, All time step  
3 (listing and removing...) was  
accomplishing, my p/c was passing  
momentarily to dos mode (black screen and a  
white cursor top left) and  
when it finished my connection was dropped  
and I reconnected. I was  
found clean but, under those circumstances  
no scan is trustworthy, I  
believe.

I forgot to say I have no access to my safe  
mode through pressing F8  
when I start or restart (for to scan and correct  
anything possible  
from there). My p/c enters automatically to  
Windows no matter if I  
try 1000000 times to access safe mode.  
Is there any way to access safe mode from  
dos?

And a way to enter dos?

"E. T." wrote:

I had my previous p/c  
crashed because of hacking  
(7 years of BIG  
problems) and I bought a  
new one a month ago.  
In the first 10 days I had  
NIS 2006 of the new p/c  
stopping ALL  
programs of it from  
functionning through  
successive security alerts.  
I uninstalled NIS 2006,  
restored Windows to their  
activation date,

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installed NOD32 and  
updated it  
fully.

Though now it seems  
everything functions alright  
(for instance,  
malicious software removal  
tool of Windows finds  
nothing suspicious  
in my system),  
the Windows clock changes  
very often (every one or two  
days) it  
shows either one or seven  
hours earlier or later than  
the actual  
time. Or half an hour, it is  
never the same.

Today I tried to download a  
30 days trial  
translation-memory  
program  
that made VERY much time  
to complete and then when I  
tried to ask  
for a validation code from  
the company, I saw a mail  
delivery  
failure in my inbox, proving  
that I sent  
to their server a mail to an  
unknown receiver that failed  
to be  
delivered.

I did not send anything, of  
course.

I will visit the page you say,  
but this is a war I've fought  
for too  
long and I'm not very  
optimistic about the end.

"Jupiter Jones [MVP]"  
wrote:

Your clock  
changing is  
often the  
result of a  
low BIOS  
battery.

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It is usually  
a CR2032,  
relatively  
easy and  
quick to  
replace on  
desktop  
computers.  
Exactly  
what  
happens  
with the  
clock?

Follow the  
yellow  
section on  
this page to  
help be sure  
there are  
no viruses,  
spyware or  
other  
malware  
involved:

<http://www3.telus.net/dandemar/slowcom.htm>

--  
"E. T."

<ET@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in  
message

<news:52FE93B0-1EAA-476B-A86D-FF14F858E994@xxxxxxxxxx>

Yes,  
I  
have  
905915.  
But  
since  
Microsoft  
says  
to  
visit  
at  
least  
once  
a  
week  
its  
update  
page

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and  
because  
I  
have  
other  
problems  
in  
my  
p/c  
(my  
clock  
changes  
very  
often  
and  
I  
must  
correct  
it,  
for  
instance  
and  
I'm  
afraid  
about  
some  
trojan,  
also),  
I  
worried  
about  
this,  
too.  
  
Thank  
you