

Re: Unable to download and install updates

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-01/msg00569.html>

- *From:* mBoyer <mBoyer@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 7 Jan 2006 19:36:02 -0800
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So.... where are the MS Gods now? They control our lives but yet... take no responsibility for the consequences. Like you, the computer that is having the problem is not only my favorite one, but the one I count on to run my business. The Dell Latitude laptop has been performing flawlessly for 4 years. I checked MS web site and they will not support this problem because the OS software was "installed by the manufacturer" when I purchased the machine. Doesn't that sound like a cop-out? It's their software but they will not support it because they made a deal to wholesale their product to the manufacturer and the non-qualified manufacturer is responsible for MS software errors! Only in America! I am a frog's hair short of moving to an alternative computer and OS system. The amount of time I lose in a year troubleshooting MS problems is just about even with the expense of switching 4 computers over to the competition! Actually, I am seriously looking at Mac's as replacement units. The only extra expense is changing software, but I can justify that in about 6-10 months! If this problem doesn't get fixed in the near future, I may be forced to switch sooner. I can not afford to lose much more time troubleshooting MS problems! It wouldn't be so bad if they would fess up and offer a support line, but they lay back and evesdrop on all our conversations so they can know what is happening without being directly involved. You know... I am seriously thinking about contacting our law firm on Monday and seeing if there is any way MS can be held responsible for NOT SUPPORTING SECURITY UPDATES that WILL NOT UPDATE!!!

"winsleuth" wrote:

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- > The good news is more and more people have this problem so maybe, just
- > maybe they, MS, will address it someday soon. I wish people would keep
- > in mind who we are all angry with. We all contribute a little and
- > hopefully someone person will come up with a cure or in my case it
- > seems to be multiple changes are all required to get close to where I
- > should be. I have troubleshot Windows for it's lifetime and if it
- > werent so bad I probably would not have any clients. Anyone new coming
- > into this forum unfortunately is going to have to consume all entries
- > on this subject to have a prayer of helping themselves out. I am
- > waiting to hear from that MS Engineer mentioned a ways back since I am
- > out of ideas and time. Who has time to burn like seems reqd by this

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> Updates problem? You dont know if it would be quicker to try the fresh
> reinstall which admittedly is not a sure thing, it could actually end
> up quicker than waiting for one or multiple solutions. I am going to
> stick it out, my updates are at least going in manually now. Hell, MS
> cant even give an update list that is accurate. It often lists updates
> that are only for those with Windows 2000 and I only find that out
> after downloading and start install only to get insulted with an error
> from the very company that listed the update! I tell my clients lately
> to think of Windows sort of being like the Space Shuttle. They both
> have millions of parts, bytes of code versus nut, bolts, high tech
> HARDWARE engineering and computer technology. The main difference is
> the Shuttle actually works all the time so more often than Windows
> does, in fact every time all parts of it as a whole and all the
> individual systems inside work, at least those that keep it from
> crashing. I dont know what operating system they use on Shuttle
> computers but if it is made by Microsoft I dont think they would dare
> ever launch. || There may be others but I have never seen a hardware
> game machine lock up before until MS got into the business. To commit
> their code to a Hardware chip is insane, they are recalling many of
> their latest X360 toys. If they cant make a game machine that doesnt
> crash they shouldnt be in the operating system business. That at least
> in fully under their control. I read whole countries are going to Linux
> over Windows eg. Argentina and some versions of Linux are completely
> free! If I was just a novice having these update problems I would be
> beside myself. Can you imagine having a car that you had to take into
> the shop once a week to get updates? For those who are too invested in
> Windows software maybe they should go to Macintosh. Since Apple
> controls all the hardware manufacturing and there are not hundreds of
> different motherboards out there and therefore thousands and thousands
> of combinations of motherboard/video card/other peripheral combinations
> and all there required drivers, they have much much much more control of
> having their operating system be stable. Personally I have too much
> invested and know I can manage to keep my PC limping along. I too have
> several XP computers and only one has this update problem, my favorite
> one of course. Where is that MS engineer?
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> --
> winsleuth
> -----
> winsleuth's Profile: <http://forums.techarena.in/member.php?userid=12720>
> View this thread: <http://forums.techarena.in/showthread.php?t=431778>
> Free Computer Help – <http://forums.techarena.in>
>
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• *Follow-Ups:*

◆ ***Re: Unable to download and install updates***

Re: Unable to download and install updates

◇ *From:* Tom

• **References:**

- ◆ **Re: Unable to download and install updates**
◇ *From:* winsleuth
- ◆ **Re: Unable to download and install updates**
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