

## Re: 0x80090017 error upon install

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2006-01/msg00093.html>

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- *From:* MowGreen <[mowgreen@xxxxxxxxxxxxxx](mailto:mowgreen@xxxxxxxxxxxxxx)>
  - *Date:* Mon, 02 Jan 2006 13:56:55 -0800
- 

If you would, could you post the resolution back here, Ken ? It *\*may\** help out others with the same issue.  
And, you have a great 2006, too. ;)

MowGreen [MVP 2003-2006]  
=====  
\*-343-\* FDNY  
Never Forgotten  
=====

CzarKen wrote:

Thanks, but MS Tech Support has agreed to address the problem for me and I have left it their hands. Have a grest 2006.  
Ken

"MowGreen" wrote:

Open the WindowsUpdate.log located in the WINDOWS directory. Scroll down towards the bottom for the most recent entries. Look for an error code associated with the latest install failure and post it here.

Or, right click My Computer on the Start Menu or the Desktop, choose Manage. Click the plus sign next to Event Viewer. Click on System. In the right frame, under Type, look for Warning and under Source, Windows Update Agent. What you're looking for is Warning AND Windows Update Agent. When you locate it, click the Copy button ( to the right of Computer: )and post it back here. Here's a sample from my system (It was not labeled Warning, though )

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Event Type: Information  
Event Source: Windows Update Agent  
Event Category: Installation  
Event ID: 17  
Date: 12/16/2005  
Time: 4:50:13 PM  
User: N/A  
Computer: TOSHIBA-USER  
Description:  
Installation Ready: The following updates are  
downloaded and ready for installation. To install  
the updates, an administrator should log on to this  
computer and Windows will prompt with further  
instructions:  
- Windows Malicious Software Removal Tool -  
December 2005 (KB890830)
```

For more information, see Help and Support Center  
at <http://go.microsoft.com/fwlink/events.asp>.

```
Data:  
0000: 57 69 6e 33 32 48 52 65 Win32HRe  
0008: 73 75 6c 74 3d 30 78 30 sult=0x0  
0010: 30 30 30 30 30 30 30 20 0000000  
0018: 55 70 64 61 74 65 49 44 UpdateID  
0020: 3d 7b 30 30 30 30 30 30 = {000000  
0028: 30 30 2d 30 30 30 30 2d 00-0000-  
0030: 30 30 30 30 2d 30 30 30 0000-000  
0038: 30 2d 30 30 30 30 30 30 0-000000  
0040: 30 30 30 30 30 30 7d 20 000000}  
0048: 52 65 76 69 73 69 6f 6e Revision  
0050: 4e 75 6d 62 65 72 3d 30 Number=0  
0058: 20 00 .
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=====  
MowGreen [MVP 2003-2006]  
=====  
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Never Forgotten  
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CzarKen wrote:

Well thanks Tom and MowGreen for the  
suggestions, but I am still not updating.  
I tried MowGreen's suggestion first and

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that didn't change things. I don't see where I can back out the updates, so I can't really "try" that.

"CzarKen" wrote:

I installed around 37 updates yesterday on top of SP2. Today when I try to install a few more (both high and other) I download fine, but the installs all fail with a 0x80090017 error. There is no hit in the KB for that error. Any suggestions? Thanks very much.