

Re: [Error number: 0x80072EFD] auto update wont work

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-12/msg00537.html>

- *From:* Cliff <dont@xxxxxxx>
 - *Date:* Thu, 15 Dec 2005 22:58:31 GMT
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I fought this for two days. I tried all the things MS knowledge base said. I tried everything I could find on the net like additional sites to add to the trusted list. Nothing worked.

Here is what finally fixed it for me:

I have ZoneAlarm configured to keep certain MS dlls/apps from accessing the internet. That was not the problem. I would boot up and disable ZoneAlarm before running WindowsUpdate to let them talk as they needed. The problem was that once ZoneAlarm has kept these MS dlls/apps from accessing the internet then even after you disable ZoneAlarm they will never try again (during that boot up).

They try once on boot up and if they fail, even if you disable ZoneAlarm, they will never try again like when you go to WindowsUpdate.

I marked all the MS stuff as allowed to access the internet, rebooted, and WindowsUpdate worked fine.

I would recommend that you disable outbound "phone home" firewalls and anti-virus while accessing WindowsUpdate. This was easy for me as my LAN is well protected from the internet but those with direct connections to the internet that rely entirely on personal firewalls must be careful not to expose themselves.

The MS program in question was "Generic Host Process" (or possibly "Services and Controller app") and it would probably work to just give this guy full access to the internet for the duration of the WindowsUpdate.

I understand that there may be a similar issue with Norton (NIS?) firewalling these MS programs.

Cliff

On Mon, 28 Nov 2005 20:12:05 -0800, "[Error number: 0x80072EFD]"

Re: [Error number: 0x80072EFD] auto update wont work

Re: [Error number: 0x80072EFD] auto update wont work

<[Error number: 0x80072EFD@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx]> wrote:

>Had the same problems, shut down my firewall program, and it worked just fine.

>My firewall program is ZoneAlarm. Hope this helps

>"0x80072EFD error." wrote:

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>> "Realfish" wrote:

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>>> does anyone know what the problem is, since they changed everything on the

>>> update website, now it wont work, i cant update.

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>>> what gives?

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