

## Re: updates

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-12/msg00367.html>

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- *From:* "Robert Aldwinckle" <[robald@xxxxxxxxxxxxxx](mailto:robald@xxxxxxxxxxxxxx)>
  - *Date:* Sat, 10 Dec 2005 13:18:02 -0500
- 

"jason" <[jas\\_wix@xxxxxxxxxxxxxx](mailto:jas_wix@xxxxxxxxxxxxxx)> wrote in message  
<news:6155203B-28B8-40EF-8224-9D737CDC75AA@xxxxxxxxxxxxxxxxxxx>  
> hi can anyone help me. i keep getting an update to install( cumulative  
> security updatekb896688 , but my computer is unable to install the update.  
> also when i go into the updates site en error code comes up 0x8024001D,

<LOL> Jason, in your first thread you wrote the code with too few zeros;  
now you have given it too many. <W> Either way makes searches unlikely  
to be helpful. Please note that all such codes usually represent a value  
contained in a 4 byte word so each will almost always be specified by  
8 hexadecimal characters. (The 0x prefix is most common but may be omitted.)

> any help please

You are using the web interface to newsgroups so let's start by searching  
for previous references to the (correctly typed) code:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?query=0x8024001D&dg=microsoft.public.wi>

Click on the Show: filter dropdown and select Answered questions.  
There are two, both by MVP responders.

This is actually lucky because more often such answers go unmarked.  
Similarly you can try using the Threads with helpful posts filter but that  
may also include unanswered threads where a lot of "Me too!" posters  
are congregating.

For those cases it helps to append MVP (or MSFT) to your search terms,  
not because those are the only or even the best answers but because  
it can help reduce the number of threads you have to read to try to find  
a useful response.

Unfortunately unmarked threads in these forums are aged out after about  
3 months even if they contain useful information. So it's possible that you  
your problem may have been dealt with successfully but differently in the past.

Re: updates

In that case you need to learn how to use Google Groups which has an apparently unlimited retention policy and much more comprehensive search syntax. For example here is a search result which probably contains a helpful answer for you:

[http://groups.google.com/groups?q=\(0x8024001D+OR+8024001D\)++\(MSFT+OR+MVP\)++group%3Amicrosoft.\\*.windowsupdate](http://groups.google.com/groups?q=(0x8024001D+OR+8024001D)++(MSFT+OR+MVP)++group%3Amicrosoft.*.windowsupdate)

(Google Groups search for  
(0x8024001D OR 8024001D) (MSFT OR MVP) group:microsoft.\*.windowsupdate  
– sorted by date  
)

Normally I would pick one for you but I suggest you try looking there for yourself for this case.

Notice the possibilities in the syntax: you can use Boolean expressions (AND is the implied operator); you can specify patterns for the set of groups you want to search (In this particular case it is just shorthand to match this newsgroup.) and you can sort by date. Other attributes and operators are also available.

Hmm... they may be deprecating manual use of the advanced search syntax in favour of the (much more limited) Advanced search page. Here is the only remaining trace that I can find of a description of some of the other options:

[http://groups.google.com/googlegroups/deja\\_syntax.html](http://groups.google.com/googlegroups/deja_syntax.html)

(Google web search for  
"insubject" advanced syntax boolean groups site:google.com  
)

BTW notice that your Subject: is not going to be very useful for anybody else to help decide if they should look at this thread. Always consider that you are posting not just for yourself but for anybody else who may happen to find your thread. Therefore, it is more important to be accurate and complete, especially when choosing a Subject. <w>

> --  
> just learning

HTH

Robert Aldwinckle

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Re: updates

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- Prev by Date: *Regarding Error: 0x800A1391*
  - Next by Date: *Re: Win32:Access denied error*
  - Previous by thread: *Regarding Error: 0x800A1391*
  - Next by thread: *Re: Win32:Access denied error*
  - Index(es):
    - ◆ *Date*
    - ◆ *Thread*