

Re: Really persistent BITS belly up

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-11/msg00874.html>

- *From:* "Goldsteel" <Goldsteel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 24 Nov 2005 12:36:05 -0800
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Thankyou so much! You are a Windows God! Your fix worked. I guess I shouldn't be surprised that the successful fix would be so easy, reading all the other threads about this problem. But I would never have found it without your help.

I am a little puzzled about how it happened. I am assuming that the Norton uninstall deleted that Registry key. If so, is it a good idea to purchase a program that manages the Registry to improve performance and fix system problems? Or are they dangerous as well?

"Torgeir Bakken (MVP)" wrote:

- > Hi,
- >
- > Please try this as well:
- >
- > Start Regedit.exe (from Start/Run)
- >
- > Locate the registry key
- > HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\BackupRestore\
- >
- > Create the following key if it does not exist:
- > FilesNotToBackup
- >
- > so you have this path when finished:
- > HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control
- > \BackupRestore\FilesNotToBackup\
- >
- >
- > Now see if BITS will start.
- >
- >
- > Goldsteel wrote:
- >
- >> I know this ones a common theme, but all the promising help threads I have
- >> found here have not helped me yet. I've opened a new thread since someone
- >> suggested it was the proper procedure. I am by no means an expert, so I hope
- >> the following details are clear and enable some benevolent do-gooder to help.

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>>
>> Problem: Windows updates hangs and fails with Error Code 0x80246008. Event
>> Log shows service specific error code 2147942402. BITS will not start. OS
>> is W2000 SP4. Yes – Norton was uninstalled recently – I understand this
>> tends to do strange things.
>>
>> Here are my failed solutions:
>> – Installed rollup 1 for SP4
>> – Deleted files from C:\Documents and Settings\All Users\Application
>> Data\Microsoft\Network\Downloader
>> – registered (regsvr32) on oleaut32.dll, jscript.dll, vbscript.dll,
>> msxml.dll, softpub.dll, wintrust.dll, initpki.dll, and cryptdlg.dll,
>> – Ensured that dependencies (RPC, System Event Notification, COM+ Event
>> System, and Windows Management Instrumentation Driver Extensions) were
>> started.
>> – Local System Account logon enabled (in BITS)
>> – Tried to load Bitsadmin from Support.cab on my installation disk. (it
>> wasnt found in the unzipped directory)
>> – Tried to reset the security settings on the BITS service by using 'sc
>> sdset bits' (but my OS didn't recognize the sc command)
>> – Registered (regsvr32.exe) on qmgr.dll and qmgrprxy.dll
>> – Tried to reinstall the BITS service from the command prompt using
>> "%SystemRoot%\System32\rundll32.exe setupapi,InstallHinfSection
>> DefaultInstall 132 %SystemRoot%\inf\qmgr.inf" --> install failed
>> – Tried the following from the command window;
>> [
>> rd /q /s "%ALLUSERSPROFILE%\Application Data\Microsoft\Network\Downloader"
>> hit ENTER
>> Now key in:
>> net start BITS
>> and hit ENTER
>>] – BITS failed to start with same error code
>> – Added BITS and WUAUSERV to the ntsrv registry key
>
>
> --
> torgeir, Microsoft MVP Scripting, Porsgrunn Norway
> Administration scripting examples and an ONLINE version of
> the 1328 page Scripting Guide:
> <http://www.microsoft.com/technet/scriptcenter/default.msp>
>
>

• **References:**

◆ **Re: Really persistent BITS belly up**

◇ From: Torgeir Bakken \ (MVP)

• Prev by Date: **Re: error 0x80246001 on KB890830 update**

• Next by Date: **Re: I am downloading a virus protection software off the internet**

Re: Really persistent BITS belly up

- Previous by thread: ***Re: Really persistent BITS belly up***
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