

## Re: ActiveX not working after update KB896688

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-10/msg00696.html>

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- *From:* rlm <rlm@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Thu, 20 Oct 2005 08:29:16 -0700
- 

Let's see if this helps anyone out there. Client brought a Compaq laptop to me was slow, ran Spybot S&D, AdAware & NIS w/spyware. Results 2 trojan viruses & over 300 spy/ad ware. Cleaned all. OK. Regular maint.(cookies, defrag, etc.) Installed XP SP2 OK. Installed 40 patches, not OK. KB896688 stops ActiveX & KB902400 fails installs. Removed OK. Worked w/MS 20 hr lagtime between next suggestion from them. Unacceptable. Backed up pc, wiped HD, reinstalled OS, NIS, Spybot S&D, AdAware & ALL patches. This pc works fine now.

"LavaGarry" wrote:

- > I can't tell you how excited I got when I finally read this thread because
- > aside from the 2003 server part (I'm running XP) this was my problem to a T.
- > I tried the reg key hack from 3 to 1, rebooted, and \*no joy\*. I then
- > uninstalled KB896688 and rebooted...\*no joy\*. I finally uninstalled every
- > security patch that I had installed on 10/18 which was about 6 or 7 (I was
- > catching up a bit...) and ONE of them was the magic for me.
- >
- > I have been doing this since Norton AV broke on me the other day after I ran
- > a system scan because of something my daughter "accidentally" clicked on. I
- > cleaned the machine but then decided to catch up on 2 months of MS updates.
- > I never associated the Microsoft "fixes" with the problem so I just thought I
- > was continuing the battle with the virus. The virus had not shown up in any
- > scan but the box sure seemed hosed. Norton worked on the scan side but that
- > window that shows you all the status info was kicking out ugly errors. I
- > will likely start to add back the fixes one at a time until the offensive one
- > strikes but I will be following the thread to see what comes up.
- >
- > Even Control Panel..Admin..Services was slightly broken because ActiveX is
- > apparently used to paint the left side of the right pane next to the list of
- > services.
- >
- > Thanks!
- >
- > -Garry
- >
- > "Ottmar Freudenberger" wrote:
- >

Re: ActiveX not working after update KB896688

>> "overdoghosting" <overdoghosting@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> schrieb:  
>>  
>>> Yes I am sure I found a user on Technet he had a post about this issue he was  
>>> suffering from the exact same problems with his server we both removed  
>>> KB896688  
>>> and both of our 2003 servers came back to life with no more issues.  
>>  
>> Hm, did you open a call with MS support?  
>> Since the issue accured in conjunction with an security update,  
>> the support shoulb be free anyway. I just drop MSRC a mail and  
>> hope to get an answer. Oh, BTW, are there any Group Policies active  
>> on the machine and the machines which the server serves?  
>>  
>> What you might try meanwhile:  
>> With KB896688 a new(?) key with an until now unknown to me function  
>> seems to be set in the registry. That's "1207" in the "Zones". It's  
>> not described in <http://support.microsoft.com/kb/182569> yet. For  
>> the Internet zone this key values "3" by default which means, the  
>> feature/function is disabled/not allowed.  
>>  
>> HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Internet  
>> Settings\Zones\3  
>>  
>> is the registry path for the Internet zone. There you will find the  
>> "1207" key after installing KB896688. As mentioned above, the default  
>> value is "3". Try changing the value to "1" (one) and you may see a  
>> prompt for whatever after you've shut down all IE instances (and reboot).  
>> I \*don't\* know, if this hacking in the registry may cause any security  
>> issues or minor the effect of the KB896688 update. So you may try it  
>> on your own risk. I'm \*not\* responsible for any issues which may be  
>> caused by the manipulation at all. But it may be worth a try.  
>>  
>> Bye,  
>> Freudi  
>> --  
>> Macht euer Windows sicherer: <http://windowsupdate.microsoft.com> – jetzt!  
>> <http://www.microsoft.com/germany/sicherheit/>  
>> Infos zu aktuellen Patches für IE, OE und WinXP: <http://patch-info.de>  
>> Letzte Aktualisierung: IE – 11.10.05 / OE – 17.06.05 / WinXP – 11.10.05  
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• **References:**

◆ **Re: ActiveX not working after update KB896688**

◇ From: Ottmar Freudenberger

• Prev by Date: **[detecting updates](#)**

• Next by Date: **[Re: Windows XP Service Pack 2 File Blocking is a major problem!](#)**

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