

Re: Help windows update KB896688-x86-Enu Fails 2

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-10/msg00561.html>

- *From:* MowGreen <mowgreen@xxxxxxxxxxxxxx>
 - *Date:* Mon, 17 Oct 2005 02:49:53 -0700
-

Hmmm ... go to Start, Run, type in services.msc. Click OK. Scroll down to Automatic Updates. Double click it and set the service to Stopped. Navigate to C:\WINDOWS\Software Distribution and delete the contents of the DataStore and Download folders. Restart the Automatic Updates service. Close the Services console and see if the update can be installed if you download it from here :

Cumulative Update for Internet Explorer for Windows XP Service Pack 2 (KB896688) - English

<http://www.microsoft.com/downloads/details.aspx?familyid=41CCCA21-5010-49FF-A2D>

Save it. Close IE. Empty the TIF and then install it.

MowGreen [MVP 2003-2006]
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-343- FDNY
Never Forgotten
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Peter Harrington wrote:

Good idea! D: had 20 GB free and C: had 12 GB. I moved some files so has C: 17 GB and D: 15 GB and confirmed that the temporary folder is now created on drive C:. It looks like the default is the drive with the largest amount of free space. Unfortunately, I am still getting the same error in the same location of the install process, after trying to install the browser.dll.

It will be interesting to see what MS comes up with from the log file.

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Best wishes,

Pete

"MowGreen" <mowgreen@xxxxxxxxxxxxxxxx> wrote in message
news:uKNwxHo0FHA.904@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I am wondering if may be maxing out on a
file or folder limit.

How much free space is there on C:\ compared to D:\
? If D:\ is greater than C:\, free up some space on
C:\ then see if the update will install.
You can remove the uninstall packages for all of
the successful updates by using the method
described here :
<http://www3.telus.net/dandemar/spack.htm>

You can reduce the size of System Restore to free up disk space, also :
<http://bertk.mvps.org/html/diskspace.html>

Depending upon what you may be installing (ex: A
huge suite of products such as Office, Visual
Studio, etc.) and the size of the HD,
set the size of Restore to 1 GB or less if you do
not need multiple restore points. If you're going
to install a large suite, make sure that Restore
has enough space to create a restore point for that
installation.

MowGreen [MVP 2003-2006]
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-343- FDNY
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Peter Harrington wrote:

Thanks for the help. All 3 environmental
variables (TEMP, TMP, windir) are set to
the C: drive. I don't see anything set to

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drive D:.

There are a lot of folders and files in the windows directory. I am wondering if may be maxing out on a file or folder limit.

My windows directory contains 19,306 files and 1,105 folders.

Thanks,

Pete

"Michael Jennings" <sp@xxxxxxx> wrote in message
news:%2370xCJg0FHA.908@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

start > control panel > performance and maintenance > system
advanced tab > environment variables button > look around.

Any temp set to D:\? User is clear. Also scroll bottom window to
be sure System TEMP and TMP is set to C:\WINDOWS\TEMP
if your XPsp2 windir is C:\WINDOWS.

"Peter Harrington"
<pharring@xxxxxxxxxxxxxxxxxxxx>
wrote in message
news:uHewDSb0FHA.1028@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Thanks MowGreen:

Safe mode did not
help. I noticed
that the install
temp file is
created on drive D:
and Windows and
Program Files are

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on drive C:. The
program files
directory is
correctly set in
the registry to
drive C:.

Hope this makes some sense. Thanks for the help,

Pete

"MowGreen"
<mowgreen@xxxxxxxxxxxxxxxx>
wrote in message
news:e00g01U0FHA.2076@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Pete,

Is the
Program
Files
folder
on
another
drive
than the
one that
the
WINDOWS
directory
was
installed
to ? If
so, use
TweakUI
to move
it back
to the
same
drive as
the
%windir%
or edit
the path

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in the
registry
:
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\ProgramFilesDir="C:\Program
Files" (
where
C:\Program
Files is
the
drive
where
%windir%
was
installed
to)
Install
the
cumulative
update,
then
reset it
to
whatever
it was
before.

If this
is not
the
issue,
please
post
back
with the
error
code
associated
with the
failed
update.
It can
be found
in the
WindowsUpdate.log
in
WINDOWS.
Additionally,
there
should
be a

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KB896688.log
in
WINDOWS,
too. See
if there
are any
error
codes in
there.

MowGreen [MVP 2003-2006]
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Peter Harrington wrote:

Hi:

Five
of
the
latest
MS
security
patches
that
are
critical
fail
to
install
on
my
machine.
I
tried
manually
installing
the
one
above
and

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it
fails
with
the
message
Insufficient
system
resources
exist
to
complete
the
requested
service.
Can
the
diagnostic
message
be
any
vaguer.
I
have
512
MB
of
RAM
and
11
GB
of
free
disk
space.
What
is
wrong
with
MS?
Even
their
patches
to
fix
their
buggy
OS
can't
install
correctly.
Banging

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my
head
against
the
wall
on
this
one
for
awhile.
Any
suggestions
would
be
grately
appreciated.

My OS is Windoze XP Pro SP2.

Have
not
tried
installing
in
safe
mode,
maybe
I
will
try
while
waiting
for
a
reply.

TIA,

Pete