

Re: The website has encountered a problem...Error number: 0x800B00

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-10/msg00486.html>

- *From:* "Michael Jennings" <sp@xxxxxx>
 - *Date:* Sat, 15 Oct 2005 12:25:23 -0400
-

Maybe there's a newsgroup for MU. I didn't look thoroughly. My second suggestion is also something you've probably tried, which is to use Windows Update instead of Microsoft Update.

Microsoft Most Valuable Professionals (MVPs) have not joined this thread, and I don't think you clicked on the link I gave you.

If you are willing to tangle with Microsoft support, start here: <http://support.microsoft.com/oas/default.aspx?&ln=en-us&gprid=6527>
Unlimited WU support requests are included at no charge.

It's true that convenience for developers introduces absurd stuff into software. For example, on the support page, it says after you run through unlimited, more than that costs set amounts. That's due I guess to a template applied to all the pages, of which none but this page offers unlimited free support.

If newsgroups suit you better, consider using a newsreader. The web interface is pretty good, Outlook Express is better, however there is a precaution you must take, which is to conceal your email address to avoid getting spammed.

Start with this link, copied and pasted in IE's address window: <news://msnews.microsoft.com/microsoft.public.windowsupdate>
It ought to open this newsgroup in Outlook Express. Before you post any messages, munge the email it gives out.

I was considering trying MU. I'll think I'll stick with WU. Thanks. I'm sorry I couldn't solve your problem, but I'm willing to listen and continue to suggest stuff if that helps you to solve it.

"Eric Harman" <Eric.Harman@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:416D73DF-F41D-44E4-A8AA-D0996B587AF8@xxxxxxxxxxxxxxxxxxxx

> Also, here is some info from WindowsUpdate.log when I try and

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> manually go to the Microsoft Update website with my XP Pro
> machine:
>
> <snip>
>
> On one of my other machines (XP Home) the messages are a
> little different, but still include, "Error: Agent failed
> detecting with reason: 0x800b0003.
>
> It also includes "Update is not allowed to download due to
> regulation." I'm not exactly sure what "regulation" I'm
> in violation of here, these are legal copies and they've been
> updating for the last 9-10 months.
>
> Perhaps I do not have a license for my monkey? Because
> Microsoft Update is beginning to look like some Inspector
> Clouseau farce.
>
> "Eric Harman" wrote:
>
>> Yes, I had seen an earlier suggestion from someone here to
>> make a batch file that runs regsvr32 on a total of 20 .dlls.
>> I checked that against the list you gave me and indeed every
>> 1 of the 10 is there. It didn't do a thing. I ran it,
>> rebooted, same problem still persists for 3 days now.
>>
>> Thanks for helping, though.
>>
>> Eric Harman
>>
>> "Michael Jennings" wrote:
>>
>>> Softpub.dll, Wintrust.dll, Initpki.dll, Dssenh.dll,
>>> Rsaenh.dll, Gpkcsp.dll, Scabase.dll, Slbcsp.dll,
>>> Mssip32.dll, and Cryptdlg.dll are the files that should get
>>> the treatment according to
>>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:813442>
>>>
>>> Did you try that?
>>>
>>> "Eric Harman" <Eric Harman@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
>>> in message
>>> <news:39C706E4-1858-40DE-B7BF-15F0379ED9AA@xxxxxxxxxxxxxxxxxxxx>
>>>> I have 3 computers running Windows XP (2 Pro, 1 home) that
>>>> both have this problem when I try and go to Microsoft
>>>> Update. I have used MS update on these same machines before
>>>> for almost a year without a problem. At home my Win2K and
>>>> Win XP Pro machines updated fine.
>>>>
>>>> Trying all the various regsvr32 fixes found by searching
>>>> this forum did NOT fix the problem. All machines have been

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>>>> rebooted, caches cleared, spyware checks run, etc.

>>>>

>>>> Any ideas?

• ***Follow-Ups:***

◆ ***Re: The website has encountered a problem...Error number: 0x800B00***

◇ *From:* Eric Harman

• ***References:***

◆ ***Re: The website has encountered a problem...Error number: 0x800B0003***

◇ *From:* Michael Jennings

• Prev by Date: ***Re: Update process dosn't work in all computer.***

• Next by Date: ***Re: Update process dosn't work in all computer.***

• Previous by thread: ***Re: The website has encountered a problem...Error number: 0x800B0003***

• Next by thread: ***Re: The website has encountered a problem...Error number: 0x800B00***

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