

# Re: Can't Upgrade

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-10/msg00311.html>

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- *From:* "Donccooklb" <[Donccooklb@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Donccooklb@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 12 Oct 2005 11:21:04 -0700
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Sky King,

Thanks for the reply. Sounds like you mean to put commas (I use U.S. numbers, with commas separating thousands, and a period separating decimals) between the numbers "6.0.2900.2180" instead of periods? That seems really risky to me, but frankly I haven't the experience to tell if it is or not.

I have backed up the Registry.

"Sky King" wrote:

> Hi;  
>  
> Just a wild shot, but open RegEdit and go to this key:  
>  
> HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Internet Explorer  
>  
> In the right pane, check the version number and other numbers there.  
> They should be "6.0.2900.2180" --- especially note the decimals. If  
> your system has been set to use comma delimiters or anything other than  
> decimals, change the version values there to reflect the decimal  
> content. If that doesn't work, double check the Control Panel, Regional  
> Options, and Customize that to use the decimal versus a comma or other  
> character in numbers.  
>  
> Just an idea. HTH  
>  
> ---  
>  
> ....Sky  
>  
> Tom "Sky" King  
> =====  
>  
> Donccooklb wrote:  
>> I have XP Pro. I just got a message that I need to upgrade with "free  
>> software" to view an MSN Video. So I followed the links that led me to  
>> upgrade to IE 6. But I have 6, and when I try to use the download, I

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>> get a message that there is a newer version already on the system.  
>>  
>> So I decided I need to apply SP2, and got a message that I need IE  
>> version 5 or higher to use the SP2 upgrade.  
>>  
>> So I am sort of stuck: I have 6, but can't upgrade it, and can't  
>> apply SP2 because something, somewhere, thinks I have IE version  
>> lower than 5.  
>>  
>> Is this familiar to anyone?  
>>  
>> Thanks.  
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>  
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- **References:**

- ◆ **Re: Can't Upgrade**

- ◆ *From:* Sky King

- Prev by Date: **Where are the updates for Win98?**
- Next by Date: **Re: IE Security Rollup (KB896688) Fails to Install**
- Previous by thread: **Re: Can't Upgrade**
- Next by thread: **Re: Can't Upgrade**
- Index(es):
  - ◆ **Date**
  - ◆ **Thread**