

Re: unable to install [and uninstall] service pack 2

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-09/msg00532.html>

- *From:* "Torgeir Bakken \ (MVP) " <Torgeir.Bakken-spam@xxxxxxxxx>
 - *Date:* Tue, 06 Sep 2005 10:46:08 +0200
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anderburn wrote:

dafter downloading sp2 from Automatic updates the installation stops and says
" Failed to install catelog files" I've tried to uninstall from Control Panel but it says can't find file Servicepack 2 so can't uninstall. Help!

Hi,

For the "Failed to install catalog files." error, deleting or renaming the Catroot2 folder will most likely fix this problem, I have created a batch file that does this for you.

Go to

http://www.michna.com/kb/WxSP2.htm#Cannot_install_Service_Pack_2

Look for fixdb.bat under "Error 0x800710D9 Unable to read from or write to the database". Download and run it.

Anyway, I suggest you use the full SP2 installer instead of Windows Update to install SP2.

SP2 is available at the Microsoft Download Center (standalone "network" version, 266 MB):

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<http://www.microsoft.com/downloads/details.aspx?FamilyID=049c9dbe-3b8e-4f30-8245-9e368d3cdb5a>

(disregard the "intended for IT professionals and developers" part, it can be used on a single computer as well)

If you do not have broadband at home, but you have at work or you have friends that have it, you can download it there and burn it to a CD.

For folders you can consider deleting and other disk cleanup tips after a successful SP2 installation, take a look here:

<http://groups.google.com/groups?selm=%2368Pw4r1EHA.3712%40TK2MSFTNGP15.phx.cbl>

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torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway
Administration scripting examples and an ONLINE version of
the 1328 page Scripting Guide:

<http://www.microsoft.com/technet/scriptcenter/default.mspx>

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