

RE: 0x8007f004

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-08/msg01379.html>

- *From:* "Crack" <Crack@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 10 Aug 2005 06:49:16 -0700
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>From the local machine type the following command to launch this editor:

secpol.msc

Go to "SecPol.msc > Local Policies > User Rights Assignment"

Make sure the account used for updating have the privileges stated.

The following permissions are required:

1. Back up files and directories
2. Debug programs
3. Restore files and directories
4. Manage auditing and security log
5. Take ownership of files or other objects

Note that other than local security policy, the setting can also be affected by domain policy.

The problem could be with the Group Policy at the domain level.

On the DC, if "Manage auditing and security log" has permissions for Domain Administrator only, remove it.

"Drew" wrote:

> I have a hand full of computers ranging from Win2k sp4 to Windows XP SP1 that
> will not install any updates from WSUS. It seems to me that its like the user
> isnt being treated as a Administrator when i have enabled that feature via
> GP. Is there a minimum requirement for that to work that i might not be aware
> of? I am receiving the following. If anyone can assist i would greatly
> appreciate it. Attached is a sample of the Windowsupdate.txt

```
>
> AU ## START ## AU: Install updates
> AU #####
> AU # Initiating manual install
> AU # Approved updates = 2
> AU <<## SUBMITTED ## AU: Install updates / installing updates [CallId =
> {5465FC6C-892B-4503-B230-645012BAFF6F}]
> Agent *****
> Agent ** START ** Agent: Installing updates [CallerId = AutomaticUpdates]
> Agent *****
> Agent * Updates to install = 2
> Agent * Title = <NULL>
> Agent * UpdateId = {D3AC165E-D7C4-4BDF-83F0-E249ECBE873B}.101
```

```
> Agent * Bundles 1 updates:
> Agent * {AE59C5D5-42CA-4290-8FD1-D2DF55AB1FCD}.101
> Agent * Title = <NULL>
> Agent * UpdateId = {B166A6A9-398B-4C81-B8DB-2043CF0672A1}.103
> Agent * Bundles 1 updates:
> Agent * {F2FCA9BF-05AD-460A-977C-355CE5734118}.102
> Handler Attempting to create remote handler process as CHELSEA\sdworkin in
> session 0
> DnldMgr Preparing update for install, updateId =
> {AE59C5D5-42CA-4290-8FD1-D2DF55AB1FCD}.101.
> Misc ===== Logging initialized (build: 5.8.0.2469, tz: -0400)
> =====
> Misc = Process: C:\WINDOWS\System32\wuauclt.exe
> Misc = Module: C:\WINDOWS\System32\wuaueng.dll
> Handler :::::::::::
> Handler :: START :: Handler: Windows Patch Install
> Handler :::::::::::
> Handler : Updates to install = 1
> Handler : Installing update {AE59C5D5-42CA-4290-8FD1-D2DF55AB1FCD}.101
> Handler Installing with parameters=-q -z -er,
> sandbox=C:\WINDOWS\SoftwareDistribution\Download\126638ad80a740243aeec66683d803a7.
> Handler Install completed with 0x8007f004.
> Handler FATAL: UH: 0x8007f004: InstallOrUninstallThread failed
> Handler : WARNING: Install completed: result type = 0x0, installer error =
> True, error = 0x8007f004, disabled until reboot = No, reboot required = No
> Handler FATAL: UH: 0x8024200b: HandleSingleUpdate failed
> Handler :::::::::::
> Handler :: END :: Handler: Windows Patch Install
> Handler :::::::::::
> AU >>## RESUMED ## AU: Installing update [UpdateId =
> {D3AC165E-D7C4-4BDF-83F0-E249ECBE873B}]
> AU # WARNING: Install failed, error = 0x8007F004
> DnldMgr WARNING: Preparing update for install, updateId =
> {F2FCA9BF-05AD-460A-977C-355CE5734118}.102 (using payload from revision 100).
> Handler :::::::::::
> Handler :: START :: Handler: Windows Patch Install
> Handler :::::::::::
> Handler : Updates to install = 1
> Handler : Installing update {F2FCA9BF-05AD-460A-977C-355CE5734118}.102
> Handler Installing with parameters=/norestart /quiet -er,
> sandbox=C:\WINDOWS\SoftwareDistribution\Download\85edc023096735764b42f7ffe25be521.
> Handler Install completed with 0x8007f004.
> Handler FATAL: UH: 0x8007f004: InstallOrUninstallThread failed
> Handler : WARNING: Install completed: result type = 0x0, installer error =
> True, error = 0x8007f004, disabled until reboot = No, reboot required = No
> Handler FATAL: UH: 0x8024200b: HandleSingleUpdate failed
> Handler :::::::::::
> Handler :: END :: Handler: Windows Patch Install
> Handler :::::::::::
> AU >>## RESUMED ## AU: Installing update [UpdateId =
> {B166A6A9-398B-4C81-B8DB-2043CF0672A1}]
```

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> AU # WARNING: Install failed, error = 0x8007F004
> Agent *****
> Agent ** END ** Agent: Installing updates [CallerId = AutomaticUpdates]
> Agent *****
> AU # Install call complete for all calls, reboot required = No
> AU #####
> AU ## END ## AU: Installing updates [CallId =
> {5465FC6C-892B-4503-B230-645012BAFF6F}]
>
>
>
>
>
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• **References:**

◆ [0x8007f004](#)

◇ From: Drew

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