

Re: Microsoft Windows Update [Error number: 0x800A1391]

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-07/msg00689.html>

- *From:* "GSRAPID" <GSRAPID@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 8 Jul 2005 12:26:03 -0700
-

Thank you!!

In my case it was the ZA MobileCode setting to off to get it work!!!

Greetz, Guenther

"bravesirnizzight" wrote:

> A faster way to fix this problem in ZoneAlarm is to just add the site
> update.microsoft.com under the site list in the privacy settings and enable
> mobile code so Active X will not get blocked. There is no need to
> uninstall/reinstall.
>
> "dak" wrote:
>
>> On Fri, 1 Jul 2005 20:43:04 -0700, "dsonnen"
>> <dsonnen@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
>>
>>> I tried shutting down Zone Alarm and Windows Update worked. I reinstalled
>>> Zone Alarm and deleted the Zone Alarm Internet Logs, so True Vector Monitor
>>> would start with a clean database. The problem went away.
>>>
>>> Zone Labs technical support tells me that occasionally the True Vector
>>> database corrupts and deleting or renaming the Internet Logs folder will
>>> generally solve the problem.
>>
>> I don't know if you're aware that you don't have uninstall/reinstall
>> ZA to get a fresh/clean database. If you're using DShield or
>> MyNetWatchman reporting you'll lose the ZA Firewall logs they use
>> deleting the Internet Logs folder. Just in case this may be helpful
>> to you, or anyone else, here is a "generic" set of instructions for
>> refreshing/rebuilding a corrupt ZoneAlarm database:
>>
>> [Please note that this will remove your program permissions and Local
>> Zone settings, so you may want to make note of them. However,
>> re-establishing them is a simple process. You will be prompted again
>> for program access for all the applications that you use to access the

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>> local network or Internet.]

>>

>> – Step 1. Open the ZoneAlarm program, go into the Overview Preferences

>> tab and turn off "Load ZoneAlarm at startup