

Re: BITS starts to download then quits – Update is not allowed to download due to regulation

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-06/msg01511.html>

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- *From:* "Maurice N ~ MVP" <[maurice@xxxxxxxx](mailto:maurice@xxxxxxxx)>
  - *Date:* Sun, 19 Jun 2005 09:46:26 -0500
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Check the Windows Explorer "View" options ---- set it to show you all folders; all system folders; & hidden files.

Bring up Windows Explorer / Tools / Folder Options/ select VIEW Tab and look at all of settings listed.

"CHECK" (turn on) Display the contents of system folders.

Under column, Hidden files and folders-----choose ( \*select\* ) Show hidden files and folders.

Next, un-check Hide extensions for known file types.

Next un-check Hide protected operating system files.

The following thanks to Harish G [MSFT] & Pat Walters [MSFT].

Review the permission on the softwaredistribution folder. Follow the below given procedure to fix this problem. (Credit goes to Harish G [MSFT])  
<Quote>

If you are using windows XP Professional:

1. Click Start
2. Click Run
3. Type: %windir%
4. Press <Enter> or click OK. If prompted, click "Show these files and folders"
5. Right-click on the folder "SoftwareDistribution" (notice no space between software and distribution)
6. Click Properties
7. Click the Security tab
8. In the "Group or user names" click on the Administrators to select them.
9. In the "Permissions for Administrators, make sure "Full Control" is checked (even if grayed out)
10. Click Advanced
11. Make sure you are on the Permissions tab
12. Again, select the Administrators group
13. Select the checkbox "Replace permission entries on all child objects with entries..."
14. Click the Owner tab
15. With Administrators selected, check the box "Replace owner on subcontainers and objects"

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16. Click OK out of the Advanced Security Settings for SoftwareDistribution. Confirm you want to take the actions you took.
17. Click OK again, this time out of SoftwareDistribution Properties.
18. Close the window open to C:\Windows, or whatever directory correlates with %windir% from step 3.
19. Click Start
20. Click Run
21. Type: services.msc
22. When this window opens, verify that both of the following services are started. If they are not, start them:
  - a. Automatic Updates
  - b. Background Intelligent Transfer Service (BITS)

If you are using Windows XP Home Edition:

1. Reboot the machine and enter Safe Mode.
  - a. Reboot the machine
  - b. Just as the machine goes black and is starting to come up, start pressing F8 every one second.
  - c. Repeat the previous step until you obtain a menu, and in that menu is an entry "Safe Mode"
2. Login as an administrator
3. Perform steps 1–18 above
4. Reboot
5. Perform steps 19–22 above

</End quote>

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Maurice N  
MVP Windows – Shell / User

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• **References:**

- ◆ ***BITS starts to download then quits***  
    ◇ From: Steve Day
- ◆ ***RE: BITS starts to download then quits***  
    ◇ From: Steve Day
- ◆ ***Re: BITS starts to download then quits***  
    ◇ From: Maurice N ~ MVP
  
- Prev by Date: ***Re: Slow download***
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