

# RE: All Windows Updates Fail

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-06/msg01489.html>

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- *From:* Per <Per@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Sat, 18 Jun 2005 23:44:01 -0700
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It didnt work, for me when I tried do rename the windows update log. I used a small program called unlocker, to unlock the program that used the file, and then I could rename it. But the problems was still there. No installation of the update. I had before that, download the new windows installer 3.1 v2. I solved the problem temporary, by download the updates från MS Download and install it manually, one by one.

"Joy" wrote:

- > I found an answer that works from another site! My Update is working again!
- >
- > Grif wrote:
- > If you haven't tried it already, there is a brand new "Version 6" of
- > Windows Updates For Windows XP SP2..In order to make it work correctly,
- > you'll need to download and install the version 2 of the Windows Installer
- > 3.1. (see note below)Do it this way.
- >
- > Click on the link below to download and install the newest installer:
- >
- > Windows Installer 3.1 Redistributable (v2)
- >
- > Once the new Windows Installer is installed, then open Internet Explorer and
- > click on the link below to take you to the new Windows Update site:
- >
- > <http://update.microsoft.com>
- >
- > Once there, you'll need to install a new ActiveX control and follow the
- > prompts twice to install it but then you'll be able to click on the a new
- > "Custom" button. The site looks very much the same but scans a little
- > quicker than the previous one.
- >
- > Hope this helps.
- >
- > Grif
- >
- > NOTE....I verified which version of Installer I had with the following
- > directions:
- >

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> To determine which version of Windows Installer is currently installed on  
> the computer, follow these steps:1. In Windows Explorer, locate the following  
> file:  
> Msi.dll  
> This file is located in the Windows\System 32 folder.  
> 2. Right-click Msi.dll, and then click Properties.  
> 3. Click the Version tab. Note the file version number." If the version  
> number is 3.1.4000.1823, the computer has Windows Installer 3.1 (v1)  
> installed.  
> " If the version number is 3.1.4000.2435, the computer has Windows Installer  
> 3.1 (v2) installed.  
>  
> Thank you all for your suggestions. Many heads are better than one!  
>  
>  
>  
> "Hipper" wrote:  
>  
>> I too have Window XP Home Edition download failures this month, nor notices  
>> from Windows Update which is set on automatic. Unfortunately this coincided  
>> with the installation of new spyware and AntiVirus programmes so I have been  
>> running over these to see what the problem was! It seems, then, that it is  
>> nothing to do with them.  
>>  
>> I tried Martin's suggestion to rename WindowsUpdate.log but it refused to do  
>> this because it claimed the file was open somewhere – I don't know where. I  
>> did turn of the automatic update.  
>>  
>> I hope the boffins at Microsoft are on this case.  
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### • *References:*

- ◆ ***All Windows Updates Fail***  
    ◇ From: Joy
- ◆ ***RE: All Windows Updates Fail***  
    ◇ From: Mike
- ◆ ***RE: All Windows Updates Fail***  
    ◇ From: Joy
- ◆ ***RE: All Windows Updates Fail***  
    ◇ From: Martin
- ◆ ***RE: All Windows Updates Fail***  
    ◇ From: Hipper
- ◆ ***RE: All Windows Updates Fail***  
    ◇ From: Joy

- Prev by Date: ***Re: Undows update Spam***
- Next by Date: ***RE: service pack 2 problems***

RE: All Windows Updates Fail

- Previous by thread: ***RE: All Windows Updates Fail***
- Next by thread: ***error code 80080100***
- Index(es):
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