

RE: Problems with updates and cryptographic services

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-05/msg00383.html>

- *From:* "Jennifer" <Jennifer@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 5 May 2005 17:43:02 -0700
-

I found this on http://www.kellys-korner-xp.com/xp_abc.htm

"At the command prompt (Start/Run/CMD), type the following commands, pressing ENTER after each line:

```
net stop cryptsvc
ren %systemroot%\system32\catroot2 oldcatroot2
net start cryptsvc
"
```

"Jeremy" wrote:

- > I was working on a game in Visual Basic 6.0 with DirectX 8.1 and started
- > getting some strange kind of
- >
- > memory leak that wasn't fixable in the code, so I decided to install the
- > Windows XP Home service pack 2
- >
- > which I had put off doing for a long while. I tried this through the
- > windowsupdate.microsoft.com using
- >
- > IE 6.0. This led to my first problem.
- >
- > Problem: Windows Update gives error
- > -Background Intelligent Transfer Service 2.0 unable to successfully install
- > -error log reports this error: 0x8007f0da
- > -can't find anything about it on google
- >
- > So I decided to try downloading it manually.
- >
- > Problem: Manual download/install of SP2 (KB884020) gives error
- > -Need a minimum of SP2 to install!
- >
- > This error seems odd. Why would this error even be programmed into the SP2
- > installation? I tried to
- >
- > download SP1 to see if that could fix it.
- >
- > Problem: Manual download/install of SP1 for Windows gives error

RE: Problems with updates and cryptographic services

- > –Setup could not verify the integrity of the file Update.inf. Make sure the
- > Cryptographic service is
- >
- > running on this computer.
- >
- > Cryptographic Services were turned off on my computer, they've been like
- > that for a while. I don't know
- >
- > why that is, but for a time I seemed to get by without them. So I tried
- > starting it which lead to even
- >
- > more problems.
- >
- > Problem: Cryptographic Services won't start
- > –says error 2: missing file
- >
- > There are lots of troubleshootings to get this started found using google,
- > but none of them work,
- >
- > including everything listed at updatexp.com.
- >
- > Some notes:
- > –the Remote Call Procedure service is running
- > –a complete scan using the system file checker doesn't fix the "missing file"
- > –starting the service in safe mode doesn't work
- > –stopping and restarting various dependant dlls using regsvr32 doesn't work
- > –renaming either or both CatRoot and CatRoot2 folders doesn't work
- > –virus and spyware scans all turn up clean
- > –turning off firewall does not help either
- > –this is what the dberr.txt log says every time i try to start it
- >
- > CatalogDB: 4:05:23 PM 5/4/2005: WAITSVVC: Calling StartService(): CryptSvc
- > CatalogDB: 4:05:23 PM 5/4/2005: File #4 at line #313 encountered error
- > 0x00000002
- > CatalogDB: 4:05:23 PM 5/4/2005: File #3 at line #65 encountered error
- > 0x00000002
- > CatalogDB: 4:05:23 PM 5/4/2005: File #3 at line #297 encountered error
- > 0x00000426
- > CatalogDB: 4:05:23 PM 5/4/2005: File #2 at line #2397 encountered error
- > 0x00000426
- > CatalogDB: 4:05:23 PM 5/4/2005: File #2 at line #815 encountered error
- > 0x00000426
- >
- > Possible explanation
- > –the system file checker isn't working correctly and not replacing all the
- > right files
- > –i might be missing update.inf as I can't seem to find it, but maybe that's
- > a result of cryptographic
- >
- > services being disabled
- > –i might be missing something important in the CatRoot folder, or something

RE: Problems with updates and cryptographic services

- > is corrupted
- >
- > Any help would be appreciated.
- .

- **Follow-Ups:**

- ◆ **RE: Problems with updates and cryptographic services**
 - ◇ From: Jeremy
- ◆ **RE: Problems with updates and cryptographic services**
 - ◇ From: Jeremy

- **References:**

- ◆ **Problems with updates and cryptographic services**
 - ◇ From: Jeremy
- Prev by Date: **Re: windows update on May 10**
- Next by Date: **Re: Re-install of XP**
- Previous by thread: **Problems with updates and cryptographic services**
- Next by thread: **RE: Problems with updates and cryptographic services**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**