

Problems with updates and cryptographic services

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-05/msg00316.html>

- *From:* Jeremy <Jeremy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 4 May 2005 20:01:04 -0700
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I was working on a game in Visual Basic 6.0 with DirectX 8.1 and started getting some strange kind of

memory leak that wasn't fixable in the code, so I decided to install the Windows XP Home service pack 2

which I had put off doing for a long while. I tried this through the windowsupdate.microsoft.com using

IE 6.0. This led to my first problem.

Problem: Windows Update gives error
–Background Intelligent Transfer Service 2.0 unable to successfully install
–error log reports this error: 0x8007f0da
–can't find anything about it on google

So I decided to try downloading it manually.

Problem: Manual download/install of SP2 (KB884020) gives error
–Need a minimum of SP2 to install!

This error seems odd. Why would this error even be programmed into the SP2 installation? I tried to

download SP1 to see if that could fix it.

Problem: Manual download/install of SP1 for Windows gives error
–Setup could not verify the integrity of the file Update.inf. Make sure the Cryptographic service is

running on this computer.

Cryptographic Services were turned off on my computer, they've been like that for a while. I don't know

why that is, but for a time I seemed to get by without them. So I tried starting it which lead to even

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more problems.

Problem: Cryptographic Services won't start
–says error 2: missing file

There are lots of troubleshootings to get this started found using google,
but none of them work,

including everything listed at updatexp.com.

Some notes:

- the Remote Call Procedure service is running
- a complete scan using the system file checker doesn't fix the "missing file"
- starting the service in safe mode doesn't work
- stopping and restarting various dependant dlls using regsvr32 doesn't work
- renaming either or both CatRoot and CatRoot2 folders doesn't work
- virus and spyware scans all turn up clean
- turning off firewall does not help either
- this is what the dberr.txt log says every time i try to start it

CatalogDB: 4:05:23 PM 5/4/2005: WAITSVCSvc: Calling StartService(): CryptSvc

CatalogDB: 4:05:23 PM 5/4/2005: File #4 at line #313 encountered error
0x00000002

CatalogDB: 4:05:23 PM 5/4/2005: File #3 at line #65 encountered error
0x00000002

CatalogDB: 4:05:23 PM 5/4/2005: File #3 at line #297 encountered error
0x00000426

CatalogDB: 4:05:23 PM 5/4/2005: File #2 at line #2397 encountered error
0x00000426

CatalogDB: 4:05:23 PM 5/4/2005: File #2 at line #815 encountered error
0x00000426

Possible explanation

- the system file checker isn't working correctly and not replacing all the right files
- i might be missing update.inf as I can't seem to find it, but maybe that's a result of cryptographic

services being disabled

- i might be missing something important in the CatRoot folder, or something is corrupted

Any help would be appreciated.

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• *Follow-Ups:*

◆ ***RE: Problems with updates and cryptographic services***

◇ *From: Jennifer*

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