

Re: Problem connect Windows UPDATE site

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2005-04/msg01754.html>

- *From:* wrecklezz247365 <wrecklezz247365@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 17 Apr 2005 18:23:01 -0700
-

Thanks Maurice! You said:

Go to Start menu >Run > MSCONFIG <enter>

> Click on the "Services" Tab & review these services. They should have a green "tick/check" mark on left; and status "Running" on the far right.

>

> Lastly, you need to have either a 3rd-party firewall or XP's firewall ON, and, have a good/current antivirus on. Don't go on the net without them!

I checked and everything is checked but some of them have been stopped and are not running. Something is stopping my security from functioning.

>

"wrecklezz247365" wrote:

> Yes, I got a red alert from Norton saying Malicious something. I can't get
> onto Mcafee's site either. The screen says "cannot find server". Whatever
> this thing is blocks anything related to security.

>

> This just happened yesterday after I opened an email from a familiar email.

> I should have known better I guess. I was a zip file entitled jokes and once

> I opened the file it said "sorry" then all security services were disabled.

>

> Is my computer going to die?

>

> "Maurice N ~ MVP" wrote:

>

>> wrecklezz247365 wrote:

>>> Help! I am having the same problem it started on yesterday. I have

>>> emailed support for help as well.

>>>

>>> I can't access any updates on the windows update site nor can i access

>>> symantec via the internet. I have Windows XP and Norton Antivirus

>>> 2003 which is updated as updates come in. I called symantec and they

>>> told me to uprade to 2005 but I can't get on their site to upgrade.

>>>

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>>> All security is disabled and everytime I try to enable I get error
>>> messages. Whatever I opened shut down all SECURITY. I CANNOT enable
>>> updates or firewall, etc.
>>>
>>> I did write down one error code I received 0X8DDD0018.
>>>
>>> I'm online looking for help unprotected. What is this a virus? What
>>> do I do?
>>
>> Do see this MS Article – ID # 883614 ---
<http://support.microsoft.com/default.aspx?scid=kb:en-us:883614>
>>
>> Your error exception is 0X8DDD0018. What it indicates is that Automatic Updates could be disabled, or
Not started; or that
>> Background Intelligent Transfer Service could be disabled or Not started.
>>
>> You must make sure these Win XP services are enabled and running:
>>
>> Automatic Updates
>> Background Intelligent Transfer Service (BITS)
>> Cryptographic Services
>> Remote Procedure Call (RPC)
>> System Restore Service
>>
>> Go to Start menu >Run > MSCONFIG <enter>
>> Click on the "Services" Tab & review these services. They should have a green "tick/check" mark on left;
and status "Running" on the far right.
>>
>> Lastly, you need to have either a 3rd-party firewall or XP's firewall ON, and, have a good/current
antivirus on. Don't go on the net without them!
>>
>> Do you think or have an indication this pc was infected? or did you recently clean up after an infection? if
yes, which virus / malware?
>>
>> Are you having a problem reaching other websites ? (besides MS or Symantec)
>> ---
>> Maurice N
>> MVP Windows – Shell / User
>> -----
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• **References:**

- ◆ **Problem connect Windows UPDATE site**
 ◇ From: RmX77
- ◆ **Re: Problem connect Windows UPDATE site**
 ◇ From: Maurice N ~ MVP
- ◆ **Re: Problem connect Windows UPDATE site**

Re: Problem connect Windows UPDATE site

◇ *From:* wrecklezz247365

◆ ***Re: Problem connect Windows UPDATE site***

◇ *From:* Maurice N ~ MVP

◆ ***Re: Problem connect Windows UPDATE site***

◇ *From:* wrecklezz247365

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