

Re: Error Code: 80072EFD

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-12/1918.html>

From: amcdonald (amcdonald_at_discussions.microsoft.com)

Date: 12/17/04

Date: Thu, 16 Dec 2004 20:19:03 -0800

Ok, Torgeir,

(BTW Have you checked out SlugglyFreelance? Anyone call you Torg? Hit 'em!)

I have tried all of your 'solutions' listed in numerous posts here.

I am running four systems networked through a router, which also serves as my broadband connection. The failures happen through the router or directly connected. I primarily use Norton AntiVirus, but one machine has MacAfee's. All are using the windows firewall, all have SP2 (or we wouldn't be having this discussion....)

All have the changes to the Internet options security settings, all have clean host files, I have deleted ...\\SoftwareDistribution\\ on two of them, to no avail. The proxycfg settings are correct (direct).

All get the 80072EFD error, every time.

So, you got anything new? All of the stuff currently posted don't work so hot....

Allen

"Torgeir Bakken (MVP)" wrote:

> *kamal wrote:*

>

>> *I cannot download any windows update, I always get this message Error Code:*

>> *80072EFD saying I do not have enough space, and when I check, I have more*

>> *than 8 Gega free.*

>> *Anyone can help?*

> *Hi*

>

> *Some trouble shooting step for error 0x80072EFD you can try:*

>

> *When accessing the Windows Update site, you receive the 0x80072EFD error.*

> <http://v5.windowsupdate.microsoft.com/v5consumer/showarticle.aspx?articleid=16&ln=en>

>

>

> *You should also try the steps here:*

>

> *When searching for available updates on the Windows Update site, you*

> *receive the 0x8024402C, 0x80240030 or 0x8024502d error.*

microsoft.public.windowsupdate: Re: Error Code: 80072EFD

> <http://v5.windowsupdate.microsoft.com/v5consumer/showarticle.aspx?articleid=26&ln=en>
>
>
> *You might need to use proxycfg.exe (see link above) to either set
> or remove a proxy server configuration:*
>
> *Open a command prompt (Start/Run and then "cmd.exe" without the
> quotes").*
>
> *Run this command to see what proxy configuration WU uses:*
>
> *proxycfg*
>
> *If you don't have a proxy, you will need status*
>
> *Direct access (no proxy server).*
>
>
> *If it reports anything else, to set direct access:*
>
> *proxycfg -d*
>
>
> *If you have a proxy, you can use proxycfg to configure the settings,
> run proxycfg -? for more help on this.*
>
>
>
> *If nothing of the above works:*
>
> *Rename (or just delete) the SoftwareDistribution folder and
> see if it helps.*
>
> *You can use the procedure described here:*
>
> <http://v5.windowsupdate.microsoft.com/v5consumer/showarticle.aspx?articleid=21&ln=en>
>
> *Note that a side effect of renaming or deleting the SoftwareDistribution
> folder is that you lose your WU v5 History listing (not critical).*
>
> *(later on, you can just delete the renamed SoftwareDistribution
> folder)*
>
>
> *If this doesn't work either, see if this one is of any help:*
>
> <http://support.microsoft.com/?kbid=836941>
>
>
>
> --

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- > *torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway*
- > *Administration scripting examples and an ONLINE version of*
- > *the 1328 page Scripting Guide:*
- > <http://www.microsoft.com/technet/scriptcenter/default.mspx>
- >