

Re: Problem using Win Update with Win 98SE

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-11/0735.html>

From: Bob Lucas (bob_at_nospamlucas99.freereserve.co.uk)

Date: 11/07/04

Date: Sun, 7 Nov 2004 19:00:45 -0000

"Lee" <melee5@my-deja.com> wrote in message
news:a57ea28d.0411012314.488a5c03@posting.google.com...
> *"Bob Lucas"* <bob@nospamlucas99.freereserve.co.uk> wrote in message
news:<[cm4upt\\$ljm\\$1@news6.svr.pol.co.uk](mailto:cm4uptljm1@news6.svr.pol.co.uk)>...
>>
>> *Many thanks.*
>>
>> *Yes. When I try to access the Windows Update site from my main
>> computer, I do see a page that begins with the text: "Windows
Update
>> is the online Extension of Windows that helps you get the most out
of
>> your computer".*
>>
>> *I have reviewed the security settings in Internet Explorer.
However,
>> Active Scripting IS enabled for the Internet zone and for the
Trusted
>> zone.*
>>
>> *I have experimented with the zones, by adding
>> <http://v4.windowsupdate.microsoft.com/en/default.asp> to the
Trusted
>> zone. I also used the repair function in Control Panel, in case
my
>> version of Internet Explorer had become corrupted in any way.
>>
>> *Unfortunately, it has not resolved the situation.*
>>
>> *I wonder whether the problem has been caused by the latest
critical
>> update to IE6 (SP1) – which I installed on my main computer
several
>> weeks ago – but has not been installed on my second computer.*
>>
>> *I think the last update on my main computer might have been
Q834707.**

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> > *However, when I visited the update catalogue today at*
> > <http://v4.windowsupdate.microsoft.com/catalog/en/OSresult.asp>, the
> > search function told me that there were no updates available in
any of

> > the categories – which seems rather strange.

>
> *Strange indeed. I'm thinking it would be better to use the*
> *Catalog site with the following url as the one you posted*
> *only shows some text and a blank box to select from here*
> *and my computer is working fine at WinUP site otherwise.*

> <http://v4.windowsupdate.microsoft.com/catalog/>

>
> *Only way to be sure the last update is working and valid is*
> *to compare the files on your machine with those in the*
> *file list for the update with particular notice paid to the*
> *exact file version number, that's what that file list is*
> *published for. Follow the Read More link to see that*
> *info.*

>
> *You might have scripting problems which can be fixed by*
> *just installing the latest scripting host package.*

>
> <http://www.microsoft.com/downloads/details.aspx?FamilyId=0A8A18F6-249C-4A72-BFCF-FC6AF26DC390&disp>

>
> *Best way to fix ie is to reinstall it, the repair function*
> *is really only a good indication that you need to reinstall*
> *ie if it fails with an error. Passing the repair function*
> *doesn't mean it's good, it just means it isn't REAL bad.*

>
> *You may also want to delete iuctl.dll in system folder to*
> *reinstall the ActiveX Controls package at WinUP site and*
> *no harm would be done if you downloaded that last update*
> *and applied it offline to insure that all the files got*
> *replaced. Wininit.bak should show those files that were*
> *in use and if any didn't 'make it', I would supposed those*
> *to be the ones of most interest in verifying file versions.*

Many thanks for your guidance.

I installed the latest scripting host package but unfortunately, it did not resolve the problem.

I also uninstalled iuctl.dll (by re-naming the file as iuctl.dl~). That did not work (maybe, because I could not connect to the update site).

I also tried to visit the URL at
<http://v4.windowsupdate.microsoft.com/catalog/> – but it promptly diverted to
<http://v5.windowsupdate.microsoft.com/v5Consumer/thanks.aspx?ln=en-us&thankspage=2>
(i.e. the page that tells me that "Windows Update is the online

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Extension of Windows that helps me get the most out of my computer – and thanks me for my interest!).

It occurred to me that my last visit to the Windows Update site might have downloaded Win XP versions of the critical updates, instead of the Windows 98 versions. If so, this could have installed XP files on my Win98 machine which in turn, which might have prompted the diversion from the v4 update site to the v5 update site.

Consequently, I uninstalled the last two updates, which were:
Cumulative Security Update for Internet Explorer 6 Service Pack 1 for Windows 98, Windows NT and Windows Millennium – (KB834707)
and
Security Update for Internet Explorer 6 Service Pack 1 (KB833989)

Uninstalling these updates had no effect. However, the Critical Update function triggered a notification that Critical Updates were now available.

I clicked on the "install now" option. It tried to download the updates from the v4 web-site – but promptly diverted to the v5 web-site. Consequently, I used my backup PC to download the Win 98 versions of the KB834707 and KB833989 updates – and I have re-installed the updates on both PCs. Windows Update (v4) still works OK on my backup computer – but not on my main computer.

I have flagged the problem to Microsoft on-line help and support. They acknowledged my enquiry on November 2nd and stated that a Microsoft professional would respond to me by email within 1 business day. I am still waiting for their response.

I do not know what to try next.

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Bob

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