

microsoft.public.windowsupdate: Re: Server crash after after automatic critical update

Re: Server crash after after automatic critical update

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-11/0126.html>

From: Lanwench [MVP – Exchange] (lanwench_at_heybuddy.donotsendme.unsolicitedmail.atyahoo.com)

Date: 11/01/04

Date: Mon, 1 Nov 2004 10:10:52 -0500

Greg R wrote:

> *I need to know if there's any recovery from the installation of
> automatic Microsoft Critical Update for GDI. Recenly I installed a
> set of updates to an SBS 2003 ... after doing so the server required
> rebooting and then it would continue to reboot itself over and over
> again ... the system providor said that this had happen to another
> customer and they had tried everything and ended up reloading the
> operating system from scratch ... after hearing that it happend to me
> they experimented with another server and install the updated one at
> a time an found that the GDI critical update killed the computer and
> there was no seeming recovery ... this server had just been built, it
> took days worth of man hours to install the system and accounting
> files and now it's all lost.*

Ugh...well, I'd hope you have regular backups of your server anyway....do you know the KB number for the critical update that caused this, and can you boot into safe mode and uninstall it?

Generally on servers I update only one thing at a time, reboot, make sure all is good, and then continue – makes it easier to figure out what is causing the problems.