

## Re: Windows update stops at preparing to download or on downloading sc

**Source:** <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-10/2432.html>

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**From:** JosephKK ([joseph2k\\_at\\_nospam.lanset.com](mailto:joseph2k_at_nospam.lanset.com))

**Date:** 10/14/04

Date: Wed, 13 Oct 2004 22:22:25 -0700

Joe wrote:

> *Robert,*  
> *Thanks for the reply. I'll try to describe this one more*  
> *time. I have done so several times in this forum which is*  
> *why I've pretty much given up. Yes, I do have WU V5 but it*  
> *was installed by WU V4 just before SP2 became available.*  
> *In fact, I had to install SP2 from CD because of WU V5*  
> *being useless. So as far as I'm concerned WU V5 is the*  
> *problem. I have read several similar posts on this forum*  
> *but nobody to my knowledge has given a successful*  
> *solution. I've looked at WindowsUpdate log but it pretty*  
> *much just stops at the download like WU V5 does. That's*  
> *what makes this difficult. I don't get an error.*  
> *The "downloading and installing" window just sits there*  
> *when I select a update to install. I have to end task then*  
> *in order to even get a list of updates again, I first have*  
> *to reboot with AU stopped and manual, delete the*  
> *SoftwareDistribution folder, then set AU back to automatic*  
> *and reboot again. I really don't have time for this (not*  
> *many people do). I really wished I would get an error code*  
> *or something to go on here.*  
> *Thanks again,*  
> *Joe*

The only thing was posted here that made it better was to rewind from WU5 back to WU4.

JosephKK