

Cannot use windows update cannot change Active x settings

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Hi, I really need some help please..

My friends computer running on windows XP has a big problem, I cannot get it to update at the Windows update site, I get an error message saying that the security settings are to high and Active X needs to be enabled, this is not limited to the windows update site it displays this message when ever you try and download an active x control. Obviously I have checked the security settings and reset them to default, used custom settings, added the windows update site to trusted zone. all to no avail. Obviously something is overriding the settings without me knowing, I see that lots of other people have this problem but cannot find a solution. I have turned of the firewall, the virus software and still get the same message.

She did have a lot of spyware and viruses on the pc which I have removed hoping that would sort it but still no joy.

I dont want to reinstall Windows but can't see any other solution, please help I'm at my wits end.

Thanks