

Re: SP2 installation internal error...

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-10/0103.html>

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Soteriologist wrote:

> when Sp2 tries going through the installation and makes a record of my
> drivers and such and come to my cmd.exe file (really close to the beginning
> of the installation), it displays a message "Windows cannot access the
> specified device, path, or file. You may not have the appropriate permissions
> to access the item." Then service pack to asks if I want to retry or cancel
> installation, I have to cancel, it then says I have an internal error and
> quits. I try to access my cmd.exe through start>programs>accessories>Command
> Prompt, same error occurs. Try access it through start>run>cmd.exe, same.
> Try directly accessing the file in my system32 folder. Same error occurs. As
> well, the file icon doesn't look like the standard Command Prompt icon does,
> and instead is a miniature standard window with white background (not the
> typical command prompt black background icon). When I go into see if I have
> any permissions set up in my multiple user accounts I can't find any. I'm log
> on as Administrator and I have this problem. I've deleted and disabled all
> the other user account just to make sure and the problem still persists.
> I've also check physically in the registry for any permission present under
> my admin account and none are present for any programs including
> CommandPrompt. Please Help me.

Hi

If you have WinXP Pro, you might want to follow the procedure here and see if it helps:

How To Reset Security Settings Back to the Defaults

<http://support.microsoft.com/?kbid=313222>

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torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway
Administration scripting examples and an ONLINE version of
the 1328 page Scripting Guide:

<http://www.microsoft.com/technet/scriptcenter/default.aspx>