

Re: AMD K7 update fails

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-09/6187.html>

From: Jim Macklin (p51mustang[threeX12])

Date: 09/25/04

Date: Sat, 25 Sep 2004 03:00:17 -0500

"Jupiter Jones [MVP]" <jones_jupiter@hotmail.com> wrote in message

news:OAI9SsoEHA.3728@TK2MSFTNGP09.phx.gbl...

> Pam;

> In the few years I have been giving that information on

> that site, you are

> the first that I know of that commented you already do 90%

> of what is

> suggested.

> And as you know, much is important for a smooth running

> computer at any

> time not just during upgrades.

> Glad to hear of your success.

>

> --

> Jupiter Jones [MVP]

> <http://www3.telus.net/dandemar/>

>

>

> "PAMELA FLORES" <phfloresatverizondotnet> wrote in message

> news:egaYlqqoEHA.2588@TK2MSFTNGP12.phx.gbl...

>> Ben: I have a Sony Vaio laptop, with a partitioned hard

>> drive, and I had

>> no problems whatsoever with the download/install of SP2.

>> I followed

>> Jupiter Jones recommendations at:

>> <http://www3.telus.net/dandemar/spackins.htm> and I checked

>> "everything" on

>> my computer for compatibility.

>>

>> I installed this service pack on three different

>> computers with

>> varying hard drive space, processor types and speeds, and

>> different

>> antivirus/firewall platforms, with no ill effects.

>> However, as a rule I

>> maintain my computer weekly with 90% of the steps that

>> *Jupiter Jones*
>> *recommends anyway. I know some people that have had*
>> *horrible trouble*
>> *with the download and on brand new computers, but I'm*
>> *convinced that*
>> *those with problems didn't do the prep work; check*
>> *drivers/processors/all*
>> *software for compatibility, update and run*
>> *antiviral/firewall platforms*
>> *and update then remove any spyware and spyware removal*
>> *programs.*
>>
>> *Doing a backup when downloading a file this large is*
>> *essential, and I*
>> *believe if you follow all the recommendations, you'll*
>> *have a successful*
>> *download. Once you read the list of things to do, it*
>> *seems like a lot of*
>> *work, but hopefully you are doing most of these things*
>> *regularly anyway*
>> *(defrag, chk disk, disk cleanup, scan for viruses,*
>> *removing spyware), and*
>> *keeping all antiviral/spyware removal programs up to*
>> *date.*
>>
>> *Good Luck when or if you try again.*
>>
>> *Pam*
>>
>

Jupiter: I really appreciate all your hard work to help those who need it, and these important steps (that you provided) are crucial to complete, which should be done by everyone, regularly whether updating service packs or not. Even with a new out of the box computer, if not properly protected before connecting to the Internet it can be compromised in a matter of seconds. even if you are on dial up/dsl etc..

I guess my voracious reading has paid off, since I've never had "one" single service pack problem with WinXP and 98 sec ed.. or MS Office "ever".

I've given your link to many people who had problems, who swear they followed it to the letter, but upon further probing, I find out they skipped

or over looked something, on the list, and feel obliged to blame MS for there mistake and problem.

The biggest excuse I hear is I don't have time to do all of that, and I don't need to, so I tell them well I geuss you'll just have to keep putting up with crashes, viruses, malware and have to reload everything you lost during a crash, which really takes more time and aggrevation, than doing it right the first time.

I know I could successfully install SP2 on they're computers, but they always come back with "no matter what" it won't work, because it is a problem within SP2, and I just can't get through to them, no matter what. There are many problems that can occur without the users knowledge, so they think they are clean.

Thanks again for all you good work, and timely replies to everyone!!

Pam

"nannyatthedogs" <nannyatthedogs@discussions.microsoft.com>
wrote in message
news:A6D1B924-2C5C-4744-B961-2F519F82B8C7@microsoft.com...
| Well I'm getting the same behaviour too, Marty.
| Tried to install it 4 times now, always get a failure
notice and last night
| got the dreaded freeze too.
| I assume we don't really need this update, going by the
link posted by John
| M (thanks BTW).
| Long as the old processor keeps running is ok with me!
(I've got an XP
| 3000+).
|
|
| "Marty" wrote:
|
| > Don't get the update. I got it, installed it, and the
task bar and start
| > button as well as the hard drive partitions are totally
locked up for a good
| > 20 minutes or so before it mysteriously returns to

normal.

|>

|> "JohnM" wrote:

|>

|>> Check this link out:

|>>

|>>

<http://www.faqshop.com/sus/default.htm?http://faqshop.com/sus/suserrs/automatic%20update%20err%20codes.htm>

|>>

|>>

|>> "Bill Stewart" wrote:

|>>

|>>> Hi All

|>>>

|>>> Windows XP Home keeps prompting me to install

|>>>

|>>> Microsoft Corporation – Other Hardware – AMD
K7 Processor

|>>> Advanced Micro Devices processor software
update released on December

|>>> 17 2002.

|>>>

|>>>

|>>> for my Athlon XP 3000+ machine, and has failed the
install three times. Any

|>>> suggestinos ??

|>>>

|>>> Thanks!

|>>> Bill

|>>>

|>>>

|>>>