

RE: Error 0x800C0005

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-09/5449.html>

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I am new to these discussions and I may be 'crazy' but here's my story (sorry if it's a bit long but there's a connection here I'm sure).

I wanted to update IE6 to IE6 SP1 and started the update [I have Windows ME].

When I ran setup I was having problems installing.

The Microsoft Knowledge Base referenced an old CAB file that needed to be removed (why oh why can't these things work first time) – so I removed the file and the setup worked.

Since the upgrade I have been having trouble with my system restore not working AND have not been able to connect to https (secure) sites (could not do my online banking!!!!) AND got this 0x800C0005 error message for windows updates AND (I feel) Microsoft Outlook (2000) my e-mail client has not been working properly.

I think I have a fix for this problem (for me at least) as it would appear that all these things now seem to work – I got this from a Knowledge Base article about Windows ME system restore problems – but it seems to make everything work .

There is a configuration file in the Windows directory called WININIT.INI (this is updated and date and time stamped each time I restart my computer) and if you rename it wininit.nin (or anything really) and click yes when prompted – DO NOT RESTART YOUR COMPUTER but try everything again i.e. connecting to https (secure) sites and try windows update – IT WORKS!!! (for me at least). If this does not work just restart your computer.

I have to do this each time I restart my computer (what a nonsense but it works).

I have e-mailed Microsoft with this to see if I can get a response [will let you know]

Try it – let me know – hope it works – good luck!!!!

OOOOPs!! – I nearly forgot something.

Realised this after reading some of the other discussions.

I had previously installed Norton Internet Security Family Edition but had never used it – have other Anti Virus and Firewall software.

I removed (uninstall and deleted any remaining files and folders) that this week – doing a bit of 'housekeeping' whilst searching around for an answer to

this problem.

Might have something to do with it but still have to do the WININIT.INI thing as well.

Probably worth mentioning that you must connect to the internet after the WININIT.INI bit. If you are already connected and you do the renaming and try again (windows update/call https pages/use Outlook 2000 e-mail) it doesn't work.

Not sure how this works with Broadband – I'm only dial-up.

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"Bob Dunagan" wrote:

- > *scan for update fails with 0x800C0005*
- > *Windows 98 4.10.1998*
- > *internet 6.0.2800.11061*