

Re: BITS 2.0 Install Fails – Permission problem

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-09/5278.html>

From: Robert Aldwinckle (robald_at_techemail.com)

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"Dave" <Dave@discussions.microsoft.com> wrote in message
news:957A95C1-3AA2-403B-B2A7-32F0EB458710@microsoft.com...

> Hi,

>

> *Everytime I attempt to install KB842773 (BITS 2.0) update, I get the error
> that it fails and the error code 0x8007F004.*

Please specify how you are doing your update, using AU, WU
or doing it manually. I suspect that only by doing it manually
can you guarantee that all of the procedure is going to be run under
your local account.

To test this idea you could use FileMon and monitor the log file
or the subdirectory where the install is going to go. Highlight WRITE.
Then notice the PID of the process doing the write. Check the account
that that PID is running under using Task Manager. If it isn't being done
under your account you would have to change your assumptions and
start considering the permissions of the account that was doing it.

BTW my standard Google Groups search shows that this symptom
has been a problem with V4 too and so far seems to be unresolved.

http://groups.google.com/groups?q=8007F004+OR+0x8007F004+++MSFT+OR+MVP+group:microsoft.*&num=20&

(Google Groups search for
8007F004 OR 0x8007F004 MSFT OR MVP group:microsoft.*
)

Good luck

Robert Aldwinckle

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> SP2 also fails with a similar code (F004) and states that I don't have
> permission to update the computer.

>

> I've used Windows update successfully in the past and my domain account is in
> the local administrators group. Even the local administrator account logged

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> on locally fails.
>
> Is my domain admin responsible, he claims he's not? Is it some sort of
> policy issue? I can't find any reference to the 8007F004 error.
>
> Thanks