

## Re: error 0x800C0005

**Source:** <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-09/4750.html>

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**From:** spl ([spl\\_at\\_discussions.microsoft.com](mailto:spl_at_discussions.microsoft.com))

**Date:** 09/18/04

Date: Sat, 18 Sep 2004 09:13:02 -0700

OOOOPs!! – I forgot something.

Realised this after reading some of the other discussions.

I had previously installed Norton Internet Security Family Edition but had never used it – have other Anti Virus and Firewall software.

I removed (uninstall and deleted any remaining files and folders) that this week – doing a bit of 'housekeeping' whilst searching around for an answer to this problem.

Might have something to do with it but still have to do the WININI.INI thing as well.

Thanks.

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"spl" wrote:

- > *I am new to these discussions and I may be 'crazy' but here's my story (sorry*
- > *if it's a bit long but there's a connection here I'm sure).*
- > *I wanted to update IE6 to IE6 SP1 and started the update [I have Windows ME].*
- > *When I ran setup I was having problems installing.*
- > *The Microsoft Knowledge Base referenced an old CAB file that needed to be*
- > *removed (why oh why can't these things work first time) – so I removed the*
- > *file and the setup worked.*
- > *Since the upgrade I have been having trouble with my system restore not*
- > *working AND have not been able to connect to https (secure) sites (could not*
- > *do my online banking!!!!) AND got this 0x800C0005 error message for windows*
- > *updates AND (I feel) Microsoft Outlook (2000) my e-mail client has not been*
- > *working properly.*
- > *I think I have a fix for this problem (for me at least) as it would appear*
- > *that all these things now seem to work – I got this from a Knowledge Base*
- > *article about Windows ME system restore problems – but it seems to make*
- > *everything work.*

> *There is a configuration file in the Windows directory called WININI.INI*  
> *(this is updated and date and time stamped each time I restart my computer)*  
> *and if you rename it winini.nin (or anything really) and click yes when*  
> *prompted – DO NOT RESTART YOUR COMPUTER but try everything again i.e.*  
> *connecting to https (secure) sites and try windows update – IT WORKS!!! (for*  
> *me at least). If this does not work just restart your computer.*  
> *I have to do this each time I restart my computer (what a nonsense but it*  
> *works).*  
> *I have e-mailed Microsoft with this to see if I can get a response [will let*  
> *you know]*  
>  
> *Try it – let me know – hope it works – good luck!!!!*  
>  
> *This posting is provided "AS IS" with no warranties, and confers no rights.*  
>  
>  
>  
>  
> *"Jupiter Jones [MVP]" wrote:*  
>  
> *> Arnold;*  
> *> Start here:*  
> *> <http://www3.telus.net/dandemar/0x800c0005.htm>*  
> *>*  
> *> --*  
> *> Jupiter Jones [MVP]*  
> *> <http://www3.telus.net/dandemar/>*  
> *>*  
> *>*  
> *> "arnold" <anonymous@discussions.microsoft.com> wrote in message*  
> *> news:921001c48602\$05f14110\$a401280a@phx.gbl...*  
> *> >I ran windows update for 98se and received the following*  
> *> > error code 0x800C0005 after clicking scan my update link. I*  
> *> > use IE 5.0 version. Would anyone tell me how to resolve*  
> *> > this.*  
> *>*  
> *>*  
> *>*