

Re: SP2

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-09/4608.html>

From: vivicat (vivicat_at_discussions.microsoft.com)

Date: 09/17/04

Date: Fri, 17 Sep 2004 14:06:40 -0700

Would this work for the "Error 0x80246008 during download process" message I got when I tried to download service pack 2 critical update for my Dell system?

"Torgeir Bakken (MVP)" wrote:

> *chrisbeirne@yahoo.com* wrote:

>

>> *I want to install SP2.*

>>

>> *When Microsoft checks my system for updates it says I*

>> *need none. I checked and my Widows ver. is still SP1!*

>>

>> *HOWEVER I do find 2 SP2 files (programs) listed in*

>> *my "Add and Remove" area of Control Panel. I also note*

>> *that in the history of updates that SP2 is listed*

>> *as "canceled" and not "successful" as are all the others.*

>>

>> *Can I safely REMOVE the two SP2 files/programs and try*

>> *again?*

>>

>> *Is SP2 really not yet available?*

> *Hi*

>

> *No, do not remove the two updates that are marked SP2, they are*

> *security updates to your SP1 installation (the SP2 marking is*

> *just a indication that those fixes will be included in SP2).*

>

>

> *Anyway, I suggest you use the full SP2 installer instead of*

> *Windows Update to install SP2.*

>

> *SP2 is available at the Microsoft Download Center*

> *(standalone "network" version, 266 MB):*

>

> <http://www.microsoft.com/downloads/details.aspx?FamilyID=049c9dbe-3b8e-4f30-8245-9e368d3cdb5a>

>

> *(disregard the "intended for IT professionals and developers" part,*

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- > *it can be used on a single computer as well)*
- >
- >
- > *If you do not have broadband at home, but you have at work or you have*
- > *friends that have it, you can download it there and burn it to a CD.*
- >
- > *If you think that the download is to large, you can get the same*
- > *file on a CD from Microsoft.*
- >
- > *The Windows XP SP2 CD order point:*
- > http://www.microsoft.com/windowsxp/downloads/updates/sp2/cdorder/en_us/default.aspx
- >
- >
- > *To reset the pending download you now have, clean out the Download*
- > *folder (WU5's temporary download folder) located here:*
- >
- > `%windir%\SoftwareDistribution\`
- >
- > *(%windir% is typically C:\Windows)*
- >
- > *You can use the procedure described here:*
- >
- > <http://v5.windowsupdate.microsoft.com/v5consumer/showarticle.aspx?articleid=11&ln=en>
- >
- > *You might need to delete the DataStore folder mentioned in the link*
- > *above, as well as the EventCache folder.*
- >
- > *Note that a side effect of deleting the DataStore folder is that you*
- > *lose your WU v5 History listing (not critical).*
- >
- >
- > *For folders you can consider deleting and other disk cleanup tips*
- > *after a successful SP2 installation, take a look here:*
- >
- > <http://groups.google.com/groups?selm=%2368Pw4rIEHA.3712%40TK2MSFTNGP15.phx.gbl>
- >
- >
- >
- > *Before installing SP2, you should take a look at the*
- > *following sites:*
- >
- > *What to Know Before You Download and Install Windows XP Service Pack 2*
- > http://www.microsoft.com/windowsxp/sp2/sp2_whattoknow.aspx
- >
- > *How to successfully install Windows XP Service Pack 2.*
- > <http://www.fixyourwindows.com/winxpsp2install.htm>
- >
- > *Service Pack Installation Checklist*
- > <http://www3.telus.net/dandemar/spackins.htm>
- >
- >

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> Please take a look at this Microsoft knowledge base article as well:

>

> Windows XP Service Pack 2 is not available to install from Windows

> Update and is not offered by Automatic Updates

> <http://support.microsoft.com/?kbid=885627>

>

> **Important** part from the link above:

>

> If you have T.V. Media from Total Velocity Corporation installed, or

> your processor is a Intel P4 Prescott with C-0 stepping, you should

> not install SP2.

>

> Intel P4 Prescott processors came out February 2004, so if your

> computer is older than that, this is not an issue for you. Also, if

> you have a Dell, IBM or HP, this is not an issue.

>

> If you suspect/know you have an Intel P4 Prescott processor, take a

> look at the two following Web sites for what you need to do/have to

> be able to install SP2 on the computer:

>

> <http://forum.aumha.org/viewtopic.php?t=7447>

> <http://cquirke.mvps.org/sp2intel.htm>

>

> Newsflash:

>

> Microsoft have now released a fix for the problem where SP2 fails to

> boot after installing it in a PC with the Prescott or a Celeron D CPU

> (or fails to install in the case of slipstreamed cds). The problem is

> described here:

>

> <http://go.microsoft.com/fwlink/?linkid=34535>

>

> and the download for the fix is available here (install it before you

> install SP2):

>

>

<http://www.microsoft.com/downloads/details.aspx?FamilyID=9b99c199-5d75-454f-ae07-b620727be8d8&Display>

>

>

> Also, if you have a Dell Dell Inspiron 1150 or 2650, you might get a

> slow running system after installing SP2, take a look at this thread

> for more on this:

> <http://groups.google.com/groups?threadm=AsZ0d.18666%246q1.2076%40newssvr27.news.prodigy.com>

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> torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway

> Administration scripting examples and an ONLINE version of

> the 1328 page Scripting Guide:

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> <http://www.microsoft.com/technet/scriptcenter/default.mspx>

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