

Re: cannot even check for available updates

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-09/3420.html>

From: Benny Wang (*BennyWang_at_discussions.microsoft.com*)

Date: 09/13/04

Date: Mon, 13 Sep 2004 06:07:06 -0700

Hi Torgeir

First of all, many thanks. It does be found

```
HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion
> \Group Policy Objects\LocalUser\Software\Microsoft\Windows\
> CurrentVersion\Policies\Windows Update
```

and I have deleted the value "DisableWindowsUpdateAccess" if it exist. then the error code is gone. So great! The feeling is so nice and appreciated!

However, I have found that I can not turn on the windows update from the system icon in control panel, since I can not tick the auto update, the tick symble in that panel is grey which is not accessable.

More information is provided in the association, that;

I can not go through the last 3rd step in the "Protect your PC"; Use up-to-date the antivirus software. Actually, e-Trust anitvirus version 7.0 has been well loaded in that system. I have no clue it does not work.

I will be to appreciate to have your guideline.

Best Regards

Benny

"Torgeir Bakken (MVP)" wrote:

```
> Hi
>
> Start regedit.exe
>
> Under the registry key
> HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Policies\Explorer
>
> delete the value "NoWindowsUpdate" if it exist.
>
```

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>
> *If that doesn't solve it, under the registry key*
> *HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion*
> *\Group Policy Objects\LocalUser\Software\Microsoft\Windows*
> *CurrentVersion\Policies\Windows Update*
>
> *delete the value "DisableWindowsUpdateAccess" if it exist.*
>
>
>
> *Regards,*
> *Torgeir*
>
>
> *Benny Wang wrote:*
>
> > *Hi Harish*
> >
> > *I have the error code 0x8DDD0003, and the error message displays the same as*
> > *you described.*
> >
> > *Since I am of home user, I have the administrator right, please guide me how*
> > *to set it properly, since I have found I can not enable the windows update*
> > *scheme.*
> >
> > *I am to appreciate to your prompt reply and answer.*
> >
> > *Best Regards, Benny*
> >
> > *"Harish.G [MSFT]" wrote:*
> >
> >
> >> *Hi,*
> >>
> >> *What is the error message you get along with the error code? I*
> >> *am not able to find any error number what you have provided. I have seen*
> >> *0x8DDD0003 error which will exactly match the error message you have*
> >> *provided and the resolution for the saem is given below.*
> >>
> >> *if you are getting the above mentioned error message and if you are getting*
> >> *the error message as "Network policy settings prevent you from using*
> >> *Windows Update to download and install updates. This error may occur if the*
> >> *Remove access to use all Windows Update features group policy has been*
> >> *enabled by your system administrator. "*
> >>
> >> *To resolve this problem you will have to contact your network administrator*
> >> *as your policy setting is preventing you from getting the updates.*
> >>
> >>
> >> *I am happy to help you. Do let me know your progress on this issue.*
> >>
> >> *Harish.G*

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> >>

> >> *This posting is provided "AS IS" with no warranties, and confers no rights*

>

>

> --

> *torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway*

> *Administration scripting examples and an ONLINE version of*

> *the 1328 page Scripting Guide:*

> <http://www.microsoft.com/technet/scriptcenter/default.mspx>

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