

microsoft.public.windowsupdate: windows update failure resulting in Error number: 0x800A01AD

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I have Windows XP Professional edition.

Whenever I try windows update from

<http://v5.windowsupdate.microsoft.com/v5consumer/default.aspx?ln=en-us>

I tried both Express Install and Custom Install

I get the following message:

[Error number: 0x800A01AD]

Windows Update has encountered an error and cannot display the requested page. You may find the following resources helpful in resolving the problem:
For self-help options:

Windows Update Response Center

Windows Update Troubleshooter

This problem started happening after I updated to version 5 of windows update. Now my Windows Installer also does not seem to function. I tried registering all the dll's referred to in the Windows Update newsgroups on this error message like

```
regsvr32.exe wuapi.dll
regsvr32.exe wups.dll
regsvr32.exe wuaueng.dll
regsvr32.exe wucltui.dll
regsvr32.exe msxml3.dll
net.exe start wuauerv
```

I also tried To Reset Security Settings Back to the Defaults as described in

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<http://support.microsoft.com/?kbid=313222> and ran the following line on
commpn prompt

```
secedit /configure /cfg %windir%\repair\secsetup.inf /db secsetup.sdb /verbose
```

I am attaching the last few lines of my WindowsUpdate.log file as requested
in some other posts:

```
-----  
2004-09-09 23:28:45-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:28:51-0400 3796 ee8 Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:28:51-0400 1168 218 AU received event of 0  
2004-09-09 23:29:05-0400 1168 218 AU received event of 1  
2004-09-09 23:29:05-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:29:11-0400 4000 fac Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:29:11-0400 1168 218 AU received event of 0  
2004-09-09 23:29:25-0400 1168 218 AU received event of 1  
2004-09-09 23:29:25-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:29:32-0400 2284 e6c Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:29:32-0400 1168 218 AU received event of 0  
2004-09-09 23:29:46-0400 1168 218 AU received event of 1  
2004-09-09 23:29:46-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:29:52-0400 2812 aec Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:29:52-0400 1168 218 AU received event of 0  
2004-09-09 23:30:06-0400 1168 218 AU received event of 1  
2004-09-09 23:30:06-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:30:12-0400 3204 c88 Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:30:12-0400 1168 218 AU received event of 0  
2004-09-09 23:30:26-0400 1168 218 AU received event of 1  
2004-09-09 23:30:26-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:30:33-0400 3448 ef4 Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:30:33-0400 1168 218 AU received event of 0  
2004-09-09 23:30:47-0400 1168 218 AU received event of 1  
2004-09-09 23:30:47-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:30:54-0400 4028 2b0 Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:30:54-0400 1168 218 AU received event of 0  
2004-09-09 23:31:08-0400 1168 218 AU received event of 1  
2004-09-09 23:31:08-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:31:14-0400 3996 b0c Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:31:14-0400 1168 218 AU received event of 0  
2004-09-09 23:31:28-0400 1168 218 AU received event of 1  
2004-09-09 23:31:28-0400 1168 218 Successfully launched client for directive 2  
2004-09-09 23:31:34-0400 3064 97c Failed to get agent interface pointers,  
hr=80040154  
2004-09-09 23:31:34-0400 1168 218 AU received event of 0
```

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2004-09-09 23:31:48-0400 1168 218 AU received event of 1
2004-09-09 23:31:48-0400 1168 218 Successfully launched client for directive 2
2004-09-09 23:31:55-0400 928 f28 Failed to get agent interface pointers,
hr=80040154
2004-09-09 23:31:55-0400 1168 218 AU received event of 0
2004-09-09 23:32:09-0400 1168 218 AU received event of 1
2004-09-09 23:32:09-0400 1168 218 Successfully launched client for directive 2
2004-09-09 23:32:15-0400 3472 50c Failed to get agent interface pointers,
hr=80040154
2004-09-09 23:32:15-0400 1168 218 AU received event of 0
2004-09-09 23:32:29-0400 1168 218 AU received event of 1
2004-09-09 23:32:29-0400 1168 218 Successfully launched client for directive 2
2004-09-09 23:32:35-0400 3676 a2c Failed to get agent interface pointers,
hr=80040154
2004-09-09 23:32:36-0400 1168 218 AU received event of 0
2004-09-09 23:32:50-0400 1168 218 AU received event of 1
2004-09-09 23:32:50-0400 1168 218 Successfully launched client for directive 2

I have been struggling with this problem for over 2 weeks now. Any help in solving this will be greatly appreciated.

Thanks.