

RE: Error number: 0x80240030

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-08/5191.html>

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I had the same problem as the one you are experiencing; I took the following stapes and resolved the issue (actually Nilesh from MSFT) provided me with the following:

Suggestion 1:

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This error can occur if your Internet connection or configuration is preventing access to the Windows Update site. We can resolve this issue by changing the option that prevents access to the Windows Update site. The steps for doing this are as follows:

First we will have to disable the Automatic configuration and proxy, enable "Use HTTP 1.1" and "Use HTTP 1.1 through proxy connections" in Internet Options and then add the Windows Update sites to your trusted sites. To do this you can try the instructions provided below:

1. Start Internet Explorer.
2. On the Tools menu, click Internet Options.
3. Click the Connections tab.
4. Click LAN Settings button.
5. In the Automatic configuration frame, Uncheck both "Automatically detect settings" and "Use automatic configuration script"
5. In the Proxy Server frame, Uncheck the Use a proxy server for your LAN check box.
6. Click OK button
7. Now Click "Advanced" tab, and look for the HTTP 1.1 settings
8. Select the "Use HTTP 1.1" check box.
9. Select the "Use HTTP 1.1 through proxy connections" check box.
10. Now we need to Click the Security tab.
11. Click the Trusted sites icon.
12. Click the Sites button.
13. Clear the Require server verification (https:) for all sites in this zone check box, if its marked.
14. Type the following sites in the box below Add this Web site to the zone: and Use the Add button next to the Add the Web site to the zone box:

http://*.windowsupdate.microsoft.com

https://*.windowsupdate.microsoft.com

<http://download.windowsupdate.com>

15. Click OK button.

16. Again Click on OK button to save all the settings made. Close the Internet Explorer window.

I did not shut down programs like AdSubtract, nor Zone Alarm or McAfee at any given time during this operation

Goog luck, I hope this work for you as it did for me!!

"smjones" wrote:

- > *I have the same problem. Windows Update worked just fine on my PC running XP*
- > *Prof. until this new Update site began. I too tried all the Microsoft canned*
- > *suggestions and nothing worked.*
- >
- > *"Peter" wrote:*
- >
- > *I've tried everything they are saying on the troubleshooter website and I*
- > *> can't get passed this error. I've added all the windowsupdate web site*
- > *> address to my proxy and still nothing. Does anyone have any suggestions?*