

Re: Access Denied

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-05/1019.html>

From: Lucy [MSFT] (*a-leby_at_online.microsoft.com*)

Date: 05/04/04

Date: Tue, 4 May 2004 08:12:40 -0700

Hi Lisa,

If the computer is part of a network please contact the system administrator.

Some things to check:

Group Policy:

Click Start, and then click Run.

Type gpedit.msc, and then click OK.

In the Group Policy snap-in, expand the following:

User Configuration > Administrative Templates > Windows Components

Select "Windows Update"

Verify the "Remove access to use all Windows Update features" is disabled or not configured

This can also happen if an installed program is intercepting the Windows Update process.

Here's a knowledge base article with a list of some known programs:

<http://support.microsoft.com/default.aspx?scid=kb:en-us:241234>

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Thanks,

Lucy [MSFT]

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"Lisa" <anonymous@discussions.microsoft.com> wrote in message

news:583CDDC3-356B-4C88-8728-88EE5C4DACAC@microsoft.com...

> I have the same error and I am running W2K on my desktop.....Do you know how to fix?

>

> Lisa

>

Re: Access Denied

microsoft.public.windowsupdate: Re: Access Denied

> ----- Ferdie wrote: -----
>
> Has anyone seen this error? Is it my firewall, or something else
causing
> this?
>
> Network policy settings prevent you from using Windows Update to
download
> and install updates on your computer.
> If you believe you have received this message in error, please check
with
> your system administrator.
>
>
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