

Re: HotFix 835732 Breaks EMF Vector graphics from Microsoft

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-04/3763.html>

gretaylor_at_tycoint.com

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Please Lucy. Knowing how to track this problem would be a help. Went to support.microsoft.com and got nowhere. I have hundreds of users blaming our application when in fact the application and the Metafiles themselves are not at fault.

>-----Original Message-----

>Can you please tell us how to "contact support to track the fix progress"?

>Do I email or call up support and do I need a support contract or pay a fee

>to be kept in the loop on the ETA for a fix? Any information and direct

>links would be much appreciated.

>

>Of course my opinion is that this entire security update should be pulled

>until the extent of the problem can be determined and an appropriate fix can

>be made. The more time that passes, the more customers of mine that will

>have installed the update and either not be able to use the mapping feature

>of my product or will have to manually uninstall this HotFix against the

>advice of Microsoft.

>

>

>"Lucy [MSFT]" <a-leby@online.microsoft.com> wrote in message

>news:eneKOD7JEHA.2624@TK2MSFTNGP09.phx.gbl...

>> I have verified this is a known issue and we're currently working on the

>> fix.

>> Unfortunately I do not have an ETA at this time. You can contact support

microsoft.public.windowsupdate: Re: HotFix 835732 Breaks EMF Vector graphics from Microsoft

>to
>> *track the fix progress if you'd like.*
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>> --
>> *Thank you*
>> *Lucy [MSFT]*
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>> *This posting is provided "AS IS" with no warranties,*
and confers no
>*rights.*
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