

Re: updater problem

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-04/0842.html>

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A couple suggestions.

Follow the steps outlined in the following KB article:

<http://support.microsoft.com/default.aspx?scid=kb:en-us:319585>

Next:

Manually Download and install the Windows Update controls:

For Windows 98 and Windows Millennium Edition:

download the controls from

<http://v4.windowsupdate.microsoft.com/cab/x86/ansi/iuctl.cab> and

save them to your desktop. Extract the .cab file following the steps below:

1. Go to the desktop and right click the iuctl.cab file.
2. Click "Extract to."
3. Point to a known location (like the desktop) and click "OK."
4. Go to the location you selected and right click on the iuctl.inf file.
5. Click "Install."

For Windows 2000, Windows XP, or Windows Server 2003:

download our controls from

<http://v4.windowsupdate.microsoft.com/cab/x86/unicode/iuctl.cab> and save

them to your desktop. Extract the .cab file following the steps below:

1. Go to the desktop and right click the iuctl.cab file.
2. Click "Open".
3. Select all the files listed.

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4. Right click on them and click "Extract."
5. Point to a known location (like the desktop) and click "OK."
6. Go to the location you selected and right click the iuctl.inf file.
5. Click "Install."

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Thanks,

Lucy [MSFT]

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"Neilross" <neilross1958@yahoo.com> wrote in message

news:2BAD1FD7-1E67-4FC9-86C9-2F7278867477@microsoft.com...

> I have exactly the same problem. Have you had any luck finding a solution?

>

> ----- pprzyby wrote: -----

>

> I can not get into the updater...the following is all
> that shows.

>

> Checking for the latest version of the Windows Update
> software...

>

> Depending on your connection speed, this might take a
> minute. During this time, you may receive one or more
> security warnings. Review each security warning to ensure
> that the content is signed by Microsoft, and then click
> Yes to install the software.

>

> It never loads...any help is appreciated.

>

> please respond to pprzyby@att.net

>

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