

Re: I'm having a similar problem

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-04/0241.html>

From: Lucy [MSFT] (*a-leby_at_online.microsoft.com*)

Date: 04/01/04

Date: Thu, 1 Apr 2004 08:28:56 -0800

Hi Brian,

Did you replace the file? Replacing xpsplhfm.exe resolve the problem?

--

Thanks,

Lucy [MSFT]

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"Brian" <anonymous@discussions.microsoft.com> wrote in message

news:9CAD581D-3158-4F2F-8509-8F87083CD006@microsoft.com...

> Hi Lucy,

>

> I'm having a similar Windows Update problem to the one described in

<http://communities2.microsoft.com/communities/newsgroups/en-us/default.aspx?dq=microsoft.public.w>

>

> In my case, four critical updates are not installing:

> Security Update for Windows XP (KB828028)

> Security Update for Microsoft Windows XP (KB828035)

> Security Update for Microsoft Windows (KB823182)

> Security Update for Microsoft Windows (KB824141)

>

> Also, one non-critical update is not installing:

> Windows Error Reporting: Recommended Update (Windows XP)

>

> The Windows Update.log file shows a single error:

> Error IUENGINE See iuhist.xml for details: Install finished
(Error 0x80070001: Incorrect function.)

>

> and the iuhist.xml file shows the following error codes:

> - for KB824141, KB828035, and KB828028: errorCode="-2147024895"

> - for KB823182 and the Windows Error Reporting fix:

errorCode="-2147023293"

>

> Do you think that the fix you suggested previously (installing a new copy
of xpsplhfm.exe) will work for me? I already tried installing the patches
directly from Technet

>

> ----- Lucy [MS] wrote: -----

>

> Hi Errol,

>

> Thanks for the info. This may be due to the xpsplhfm file. Please
send me

> email (remove "online") I will respond with the necessary steps to
rename

> and replace the file on your system.

Re: I'm having a similar problem

microsoft.public.windowsupdate: Re: I'm having a similar problem

>
>
> --
> Thanks,
> Lucy [MS]
>
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rights.
>
>
> "Errol" <anonymous@discussions.microsoft.com> wrote in message
> news:05d601c3dlee\$c4473b10\$a501280a@phx.gbl...
> > Thanks Lucy.
> >> Installing MDAC 2.8 seemed to work for the first one -
> > 823718 is no longer appearing on my "Critical updates to
> > install" list.
> >> I downloaded the other 3 patches from Technet and
> > executed them individually - no error message was
> > displayed (nor any message indicating success, just a
> > status message popup showing some files being installed).
> >> However, they still show up in the Critical Updates list,
> > so it must not have worked.
> >> I looked for the logfiles you mentioned, but can't find
> > them. I did a Search through my whole computer, and
> > there's no trace of logfiles with those names. My
> > C:\Windows directory does contain logfiles for updates
> > which have succeeded (eg. KB826939.log from 2nd December
> > 2003), but nothing for the ones which failed.
> >> Best Regards,
> > Errol
> >>>-----Original Message-----
> >>For 823718 - install MDAC 2.8 which contains this update:
> >>[http://www.microsoft.com/downloads/details.aspx?](http://www.microsoft.com/downloads/details.aspx?FamilyID=6c050fe3-c795-4b7d-b037-185d0506396c&DisplayLang=en)
> > FamilyID=6c050fe3-c795-4b7d-b037-
> > 185d0506396c&DisplayLang=en
> >>>What error message do you receive when attempting to
> > install from TechNet:
> >>[http://www.microsoft.com/technet/treeview/default.asp?](http://www.microsoft.com/technet/treeview/default.asp?url=/technet/security/current.asp)
> > url=/technet/security/current.asp
> >>>Can you please post the contents of the KB828035.log,
> > KB824141, and
> >>KB823182 log file.
> >>The files are located in the c:\windows directory.
> >>>--
> >>Thanks,
> >>Lucy [MS]
> >>>This posting is provided "AS IS" with no warranties, and
> > confers no rights.
> >>>>"Errol" <anonymous@discussions.microsoft.com> wrote in
> > message
> >>news:006401c3d093\$34f2e790\$a401280a@phx.gbl...
> >> I have four critical updates for XP which currently
> > fail
> >> to work.
> >>>> KB823718 produces the error "dahotfix.exe has
> > encountered
> >> a problem and needs to close". Some of the information
> >> from the error report is:
> >>>> AppName: dahotfix.exe AppVer: 0.0.0.0 ModName:
> >> ntdll.dll
> >> ModVer: 5.1.2600.1217 Offset: 0000b2ab
> >>>> Windows incorrectly reports it as successfully updated

