

Windows Update error 0x80248011 and error 0xc80004c0 with SP2 v2082

Source: <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-02/5046.html>

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I am using WindowsXP Pro SP2 v2082 and when I scan for updates I am receiving this error message:

"Windows Update has encountered an error and cannot display the requested page.

You may wish to try one of these sources for more information about Windows Update:

Windows Update Home Page

About Windows Update

Support Information

Error Number that occurred: 0x80248011"

When I check on Windows Update Log file, I find :

2004-02-24 19:56:09+0100 788 4e8 Successfully loaded event namespace dictionary.

2004-02-24 19:56:13+0100 788 4e8 Successfully loaded client event namespace descriptor.

2004-02-24 19:56:13+0100 788 4e8 Successfully initialized local event logger. Events will be logged at

I:\WINDOWS\SoftwareDistribution\ReportingEvents.log.

2004-02-24 19:56:13+0100 788 4e8 Successfully initialized NT event logger.

2004-02-24 19:56:13+0100 788 4e8 URL for server 0 is

<http://V5stats.windowsupdate.microsoft.com/ReportingWebService/ReportingWebService.asmx>

2004-02-24 19:56:13+0100 788 4e8 Successfully initialized event uploader 0.

2004-02-24 19:56:13+0100 788 4e8 URL for server 1 is

<http://V5stats.windowsupdate.microsoft.com/ReportingWebService/ReportingWebService.asmx>

2004-02-24 19:56:13+0100 788 4e8 Successfully initialized event uploader 1.

2004-02-24 19:56:13+0100 788 4e8 SUS client with version 5.4.3790.2082 successfully initialized

2004-02-24 19:56:58+0100 788 4e8 start delayed initialization of SUS client

2004-02-24 19:56:59+0100 1124 460 Trying to make out of proc datastore active

2004-02-24 19:57:00+0100 1124 460 Failed to initialize datastore: 0xc80004c0

2004-02-24 19:57:00+0100 1124 460 Out of proc exiting with error 0xc80004c0

2004-02-24 19:57:00+0100 1124 460 Error: 0xc80004c0. wuauc!t datastore:

microsoft.public.windowsupdate: Windows Update error 0x80248011 and error 0xc80004c0 with SP2 v2082

failed to spawn COM server

2004-02-24 19:57:00+0100 788 4e8 DS: Out of proc datastore process exited
with error

I not have found any instructions about these errors in troubleshooters and
Knowledge base

Thanks in advance for any help

Philippe

Outgoing mail is certified Virus Free.

Checked by AVG anti-virus system (<http://www.grisoft.com>).

Version: 6.0.595 / Virus Database: 378 - Release Date: 25/02/2004