

microsoft.public.windowsupdate: Re: Can somebody please help me with this Windows update problem im having:

## Re: Can somebody please help me with this Windows update problem im having:

**Source:** <http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2004-02/3156.html>

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**From:** George Hester ([hesterloli\\_at\\_hotmail.com](mailto:hesterloli_at_hotmail.com))

**Date:** 02/17/04

Date: Mon, 16 Feb 2004 19:47:01 -0500

Try this:

Go here

<http://www.microsoft.com/downloads/details.aspx?FamilyID=2b742795-d0f0-4a66-b27f-22a95fcd3425&displaylan>

Get the file codesigning86.exe. This is a storage exe so just open it with WinZIP. Please extract the file to C:\Hold where you have made this folder Hold off your C drive.

Now in C:\Program Files\WindowsUpdate\V4 you will find a file called iudent.cab. Please copy this file to the above folder that contains chktrust.exe (you will see this in one of the folders made when you extract the file you have downloaded from Microsoft).

Put iudent.cab in the folder where chktrust.exe resides.

Now go to Start | Run | cmd | OK cd\ or if Windows 95,8,ME (Start | Run | command | OK | cd\ ). This opens a command console window. Hit cd\ This will put you at the C drive. Then cd hold puts you in C:\Hold. Then you can do the rest that gets you into the folder where chktrust.exe and iudent.cab are now sitting.

Then type chktrust iudent.cab and hit <ENTER>. When the certification query comes up say "Yes" OK. Then try the Windows Update Site now.

Let me know the result or if you didn't understand some of the directions.

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George Hester

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"Uneekgem" <anonymous@discussions.microsoft.com> wrote in message news:117b501c3f4e9$23bb7170$a60
> Can somebody please help me with this Windows update
> problem im having:
>
> When go to Windows Update it works. As soon as i hit scan
> for updates i get this error message:
>
> Windows Update has encountered an error and cannot
> display the requested page.
> Error report (0x800C0005)
>
> Can someone tell me how to fix it please thank you.
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