

# RE: Auto logoff problem

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal\\_services/2009-04/msg00125.html](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2009-04/msg00125.html)

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- *From:* "Vera Noest [MVP]" <[vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 08 Apr 2009 15:03:42 -0700
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This should only happen when you start the application and exit it more or less immediately, not when you have been working in the app for several minutes. Is that the case for you?

Here's the reason and a workaround:

901196 – A remote session does not end immediately on a computer that is running Windows Server 2003 Service Pack 1  
<http://support.microsoft.com/?kbid=901196>

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Vera Noest  
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TS troubleshooting: <http://ts.veranoest.net>  
\_\_\_ please respond in newsgroup, NOT by private email \_\_\_

=?Utf-8?B?RXJpYzMy?=<Eric32@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote on 08 apr 2009 in microsoft.public.windows.terminal\_services:

Update:

I found an article online that said this behaviour is normal with 2003 and that it takes one minute for the session to end. Sure enough I tried this and waited the one minute and voila! It logged off.

Question now is can this be changed or manipulated so it doesn't take one minute?

"Eric32" wrote:

We're running an old Windows 2000 TS that we're in the process of replacing.

On the old server we have it setup so when a user logs in an application automatically loads and that's all they ever see

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during their session. When they exit the program it automatically logs them off of the session. This is setup inside of the Terminal Services Configuration on the server itself (the "Run initial program specified by user profiles and Remote Desktop Connection or Terminal Services client" option). We also have a separate account setup for each user specifically for this server and within that account we have it setup to "Start the following program at logon".

This was setup several years ago by a different admin and I never changed it to use Group Policy.

Now we're having a problem with the new server (running Windows Server 2003). We have it setup the same way. When the user logs in the application loads fine but when they exit the application their session is never logged off — it just gives them a blank blue screen.

Can anyone think of a reason why this is happening? I may ultimately just set it up to use GP but I'm curious to know why the logoff isn't working.