

Re: remote control "error 5 – access is denied"

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2008-07/msg00486.html

- *From:* DemoDog <DemoDog@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 22 Jul 2008 12:40:14 -0700
-

TS Config snap in.
rdp/tcp properties
permissions
advanced
click default.

S

"Soo Kuan Teo [MSFT]" wrote:

What permissions are you referring?
Can you please share your exact repro step on how did you reset permissions to default?

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"Vera Noest [MVP]" <vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:Xns9AE3D9367313Everanoesthemutforsse@xxxxxxxxxxxxxxxxxxxx>

Do you mean that you are unable to reset the permissions on the rdp-tcp connection to the default?
If so, what error message do you get?

Vera Noest
MCSE, CCEA, Microsoft MVP – Terminal Server
TS troubleshooting: <http://ts.veranoest.net>
— please respond in newsgroup, NOT by private email —

=?Utf-8?B?RGVtb0RvZw==?=
<DemoDog@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
on 22 jul 2008 in microsoft.public.windows.terminal_services:

All;

Re: remote control "error 5 – access is denied"

W2K3 Server SP2

I've followed this thread and report no joy trying to reset permissions to default. Unable to reset sessions or even send a

message using an account which is a member of administrators.

Further suggestions?

tia

S

"RizFra" wrote:

Hi,

I have a problem when try to connect to a terminal session with remote control in Terminal Service Manager; the error is

Session (ID xx) remote control failed.
(Error 5 – access is denied)

My terminal server is Windows 2000 SP4 and the terminal client are win 2K/XP

Does anyone know what can I do to solve this problem?

Please HELP me!

Many Thanks
Francesco Rizza